Element A: Test Tracking and Follow-Up
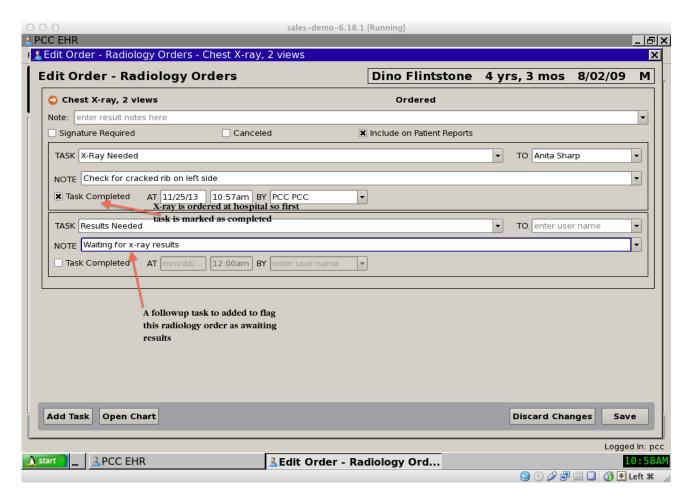
Factor 2: Tracking imaging tests until results are available, flagging and following up on overdue results

PCC EHR has robust and simple-to-use task management features that allow users to easily identify imaging tests that are waiting for results and may need to be followed up on.
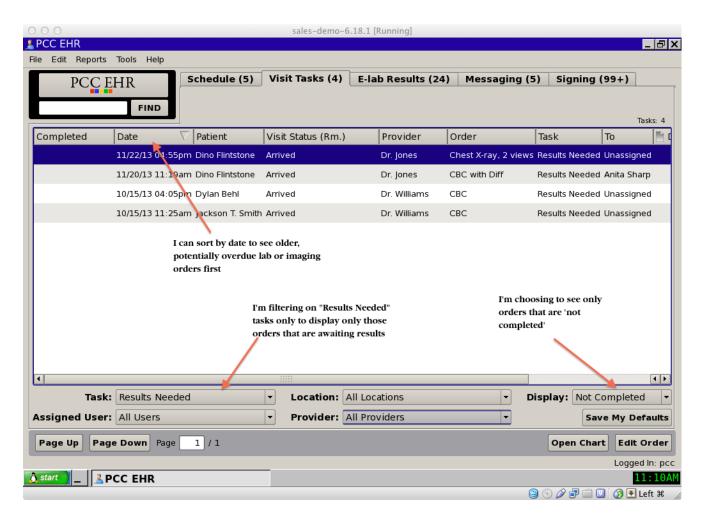
When imaging tests need to be ordered during a visit, the clinician orders the test under the "Radiology" component, adding a task for the clinical staff to arrange for an x-ray at a local facility:

The clinical staff orders an x-ray with the local facility and adds a new task to flag this imaging order as open and awaiting results:

The "Visit Tasks" queue in PCC EHR allows users to flag radiology and/or lab orders that are pending results and may be overdue:

By filtering on tasks with the task type of "Results Needed" and displaying only "Not Completed" tasks, the EHR user can identify lab or imaging orders awaiting results. By clicking on the date column, the user can sort the list of tasks by date showing older, potentially overdue lab orders first. By double-clicking on the individual task, the lab order will appear with order details including the lab facility the order was sent to and who can be contacted about the overdue result.