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Recognition Program Prevalidation Letter of Credit Approval

June 18, 2020

Tim Proctor
Owner, Physicians Computer Company
20 Winooski Falls Way Suite 7
Winooski, VT 05404

Re: Prevalidation Approval of PCC EHR Version 8.3

Dear Physicians Computer Company,

This letter is acknowledgment of Physicians Computer Company's achievement of earning PCSP, PCMH Prevalidation for the following solutions:

- PCC EHR Version 8.3

As of the Prevalidation date—06/18/2020—practices utilizing the solutions identified above may benefit from reduced documentation for criteria components designated as receiving Transfer Credit.

Prevalidated solutions are listed in the Prevalidation Vendor Directory at www.ncqa.org. The information below will be listed for organizations seeking product-related information:

- Vendor Website: www.pcc.com
- Vendor Email: reachus@pcc.com

This letter includes a Transfer Credit Summary identifying both Transfer Credit criteria components and Practice Support criteria components awarded to the technology solutions listed above. It is the vendor's responsibility to provide client practices with a copy of this Letter of Credit Approval and a Letter of Product Implementation. Vendors must adhere to the guidelines in the Prevalidation Policies and Procedures when drafting implementation letters for client practices.

Vendors must notify NCQA of any material change to the software that impacts functionality that has been prevalidated. Such changes may require re-evaluation to ensure it continues to meet applicable NCQA Standards & Guidelines.

To receive transfer credit from a Prevalidated vendor, eligible practices must follow the instructions in the Prevalidation Step-by-Step Guide for Client Practices. Practices interested in receiving a Letter of Credit Approval for a Prevalidated solution must contact the vendor directly.

Sincerely,

Vice President, Accreditation and Recognition Operations

Prevalidation Step by Step for Client Practices: Using Transfer Credit From a Vendor

Step 1 Obtain a Letter of Product Implementation* from your vendor, indicating which prevalidated tools/modules approved for transfer credit have been implemented at the practice.

Along with the implementation letter, you should receive the vendor's *Prevalidation Letter of Credit Approval*.**

Step 2 Log in to QPASS and:

1. Go to **My Organizations**.
2. Click **Dashboard**.
3. Click the **Transfer Credits** button.
4. On the *Available Programs* screen, locate your Vendor.
5. Click the applicable practice sites and groups.
6. Using the **Add New** button, upload the *Letter of Product Implementation*.
7. Click the **Save** button.

Step 3 You will receive approval from NCQA upon confirmation that the practice sites are using the implemented prevalidated solution for the identified criteria. Once approved, all confirmed criteria with transfer credit will be marked as Met.

* The Letter of Product Implementation is drafted by the vendor on organization letterhead and must include dates of licensure or implementation. The letter of implementation should clearly indicate which system modules the practice has implemented and identify any criteria/modules the practice has not implemented.

**The Prevalidation Letter of Credit Approval is provided to a vendor that has achieved Prevalidation for applicable technology solutions. The letter contains a list of Fully Met Criteria, Partially Met Criteria and Practice Support Criteria by individual component of evidence, and the date when the technology solution was Prevalidated.

Prevalidation Overview for Client Practices

The NCQA Prevalidation program evaluates electronic health record (EHR) systems, advanced registries, population health management tools and other related technology solutions to identify alignment with Recognition program requirements. NCQA prevalidated health IT solutions have successfully demonstrated that their technology solution has functionality that supports or meets one or more components of evidence for criteria in the PCHM or PCSP standards.

Evaluation can result in approved transfer credit for criteria where a vendor solution fully or partially meets criteria. Transfer credit is provided to individual components of evidence. These designations are transferable to eligible client practices submitting for Recognition. Practice support functionality is awarded to individual components of evidence when the vendor's solution provides assistance to the practice in meeting specific criteria. Practices that use NCQA prevalidated health IT solutions will benefit from easier document preparation and reduced administrative effort associated with meeting program requirements.

Fully Meets Criteria

A health IT solution fully meets all required functionality and provides all required evidence specified by the criteria. Practices are fully excused from providing specific evidence for criteria met with "full credit" by a vendor technology solution. The practice must be actively using their system to meet the requirements of all criteria components met by transfer credit.*

Partially Meets Criteria

A health IT solution fully meets one or more evidence components of the criteria. Practices are excused from providing specific evidence for criteria met with "transfer credit" by a vendor technology solution. The practice must provide specific evidence for components without transfer credit. The practice must be actively using their system to meet the requirements of all criteria components met by transfer credit.*

Practice Support

A health IT solution demonstrates aligned functionality that significantly supports a practice in meeting NCQA criteria-level requirements. The practice must provide required evidence. For example, the health IT solution might provide:

- "Prepackaged" reports designed to meet the needs of a PCMH or PCSP practice.
- A tool the practice can use to implement certain activities outlined in the PCMH or PCSP standards.
- The necessary structured data fields a practice needs in order to implement certain activities outlined in the PCMH or PCSP standards.

* NCQA reserves the right to request documentation to support transfer credit criteria during the practice's review process.

Physicians Computer Company

PCC EHR Version 8.3

PCSP - 2019

Team-Based Care (TC)

TC 05A	Certified EHR System: The practice uses a certified electronic health record technology (CEHRT) system. - Certified Electronic Health Records System (EHR)—Details	Transfer Credit
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Patient-Centered Access/Continuity (AC)

AC 05A	Continuity of Medical Record Information. Provides continuity of medical record information for care and advice when the office is closed. - Continuity of Medical Record Information—Documented process	Transfer Credit
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Care Coordination /Care Transitions (CC)

CC 05A-1	Diagnostic Test Management: The practice systematically manages diagnostic tests, including lab and imaging, by: A. Tracking diagnostic tests until results are available, flagging and following up on overdue results. - Lab and Imaging Tests: Tracking, Flagging and Follow-Up—Documented process	Transfer Credit
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CC 05A-2	Diagnostic Test Management: The practice systematically manages diagnostic tests, including lab and imaging, by: A. Tracking diagnostic tests until results are available, flagging and following up on overdue results. - Diagnostic Tests: Tracking, Flagging and Follow-Up—Evidence of implementation	Transfer Credit
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CC 05B-1	Diagnostic Test Management: The practice systematically manages diagnostic tests, including lab and imaging, by: B. Flagging abnormal diagnostic results, bringing them to the attention of the clinician. - Lab and Imaging Tests: Flagging Abnormal Results—Documented process	Transfer Credit
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CC 05B-2	Diagnostic Test Management: The practice systematically manages diagnostic tests, including lab and imaging, by: B. Flagging abnormal diagnostic results, bringing them to the attention of the clinician - Diagnostic Tests: Flagging Abnormal Results—Evidence of implementation	Transfer Credit
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CC 13B	External Electronic Exchange of Information: Demonstrates electronic exchange of information with external entities, agencies and registries (may select one or more): B. Immunization registries or immunization information systems. (1 credit) - External Electronic Exchange of Information—Immunization Systems—Evidence of implementation	Transfer Credit
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Team-Based Care (TC)

TC 05A	The practice uses a certified electronic health record technology system (CEHRT). - Certified Electronic Health Records System (EHR)—Details	Transfer Credit
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Knowing/Managing Your Patients (KM)

KM 20A-1	Implements clinical decision support following evidence-based guidelines for care of (Practice must demonstrate at least four criteria): - A. Mental health condition. - Evidence Based Decision Support— Mental Health Condition— Condition & Source	Transfer Credit
KM 20A-2	Implements clinical decision support following evidence-based guidelines for care of (Practice must demonstrate at least four criteria): - A. Mental health condition. - Evidence Based Decision Support— Mental Health Condition— Evidence of Implementation	Transfer Credit
KM 20F-1	Implements clinical decision support following evidence-based guidelines for care of (Practice must demonstrate at least four criteria): - F. Well child or adult care. - Evidence Based Decision Support- Well Child and Adult Care—Condition & Source	Transfer Credit
KM 20F-2	Implements clinical decision support following evidence-based guidelines for care of (Practice must demonstrate at least four criteria): - F. Well child or adult care. - Evidence Based Decision Support-Well Child and Adult Care— Evidence of Implementation	Transfer Credit

Patient-Centered Access/Continuity (AC)

AC 12A	Provides continuity of medical record information for care and advice when the office is closed. - Continuity of Medical Record Information— Documented Process	Transfer Credit
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Care Coordination /Care Transitions (CC)

CC 01A	The practice systematically manages lab and imaging tests by: - A. Tracking lab tests until results are available, flagging and following up on overdue results. - Lab and Imaging Tests—Tracking, Flagging and Follow-Up— Documented Process	Transfer Credit
CC 01B	The practice systematically manages lab and imaging tests by: - B. Tracking imaging tests until results are available, flagging and following up on overdue results. - Lab and Imaging Tests— Tracking, Flagging and Follow-Up— Evidence of Implementation	Transfer Credit
CC 01C	The practice systematically manages lab and imaging tests by: - C. Flagging abnormal lab results, bringing them to the attention of the clinician. - Lab and Imaging Tests— Flagging Abnormal Results— Documented Process	Transfer Credit

CC 01D	The practice systematically manages lab and imaging tests by: - D. Flagging abnormal imagine results, bringing them to the attention of the clinician. - Lab and Imaging Tests— Flagging Abnormal Results— Evidence of Implementation	Transfer Credit
CC 21B	Demonstrates electronic exchange of information with external entities, agencies and registries (may select one or more—maximum 3 credits): - B. Immunization registries or immunization information systems. - External Electronic Exchange of Information—Immunization Systems—Evidence of Implementation	Transfer Credit