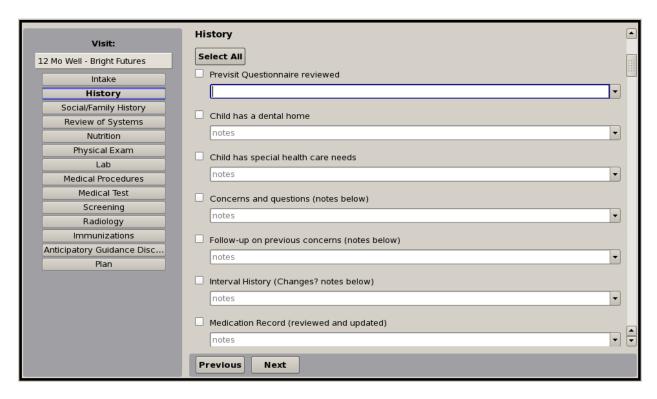
Factor 4: The practice uses standing orders for services

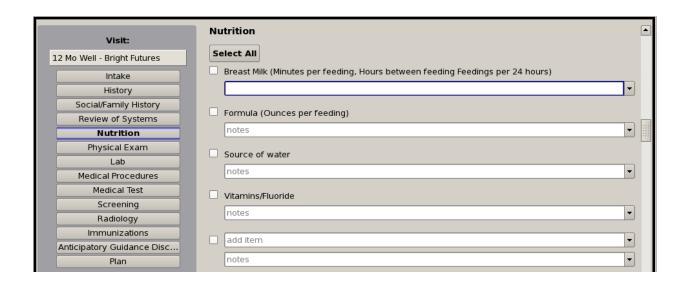
PCC clients using PCC EHR have access to dozens of pre-designed charting protocols, including the suite of Bright Futures visits, NICHQ's Preemie Templates, and many of the favorite designs gathered from our installed base of clients. Practices also have the freedom to develop their own clinical templates. Nearly every protocol takes advantage of a "standing order" for clinical consistency – for example, Bright Futures protocols have standing orders built into them, prompting the clinician to document age-appropriate routine preventive services, development milestones, and relevant screening, labs, and immunization orders.

PCC EHR includes Bright Futures protocols specific to each recommended well visit. The rest of this section highlights a visit protocol that a clinician would use to document a standard, out-of-the-box 1 year well visit.

The clinician is prompted to document various historical aspects of the child's medical record along with the social/family history:

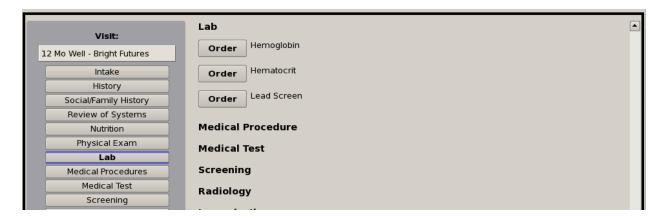


Nutrition and development:

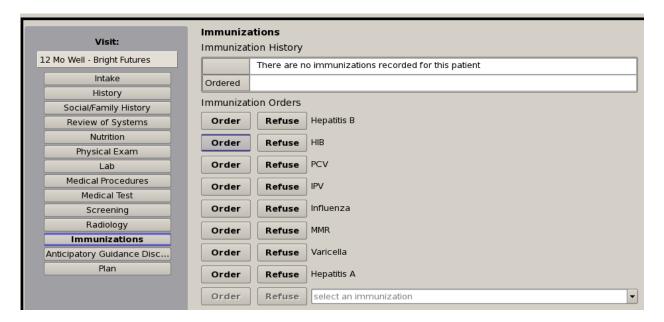




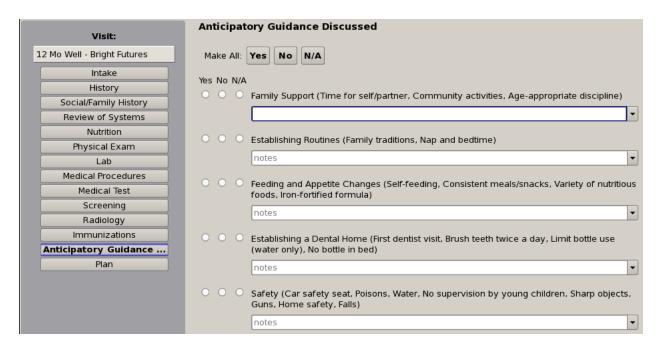
Any recommended labs, screenings, medical tests, or screenings appear next (or in the order the practice prefers). In this case, because the patient is 1 year old, a Hemoglobin, Hematocrit, and/or Lead Screening is usually expected, so standing orders appear for those procedures. The clinician simply clicks the "Order" button to trigger the order which would appear as an open task to be completed by other clinical staff:



Recommended immunizations appear next with the immunizations generally administered at the 1 year visit showing. Again, the clinician simply clicks the "Order" button next to the immunization and a task is opened:



Finally, the clinician documents anticipatory guidance with prompts for age-appropriate guidance to discuss:



Bright Futures visit protocols like the one described above are pre-loaded into PCC EHR for all recommended well visit intervals and are available to all PCC EHR users. Users also have the ability to customize any of these visit protocols if they so choose.