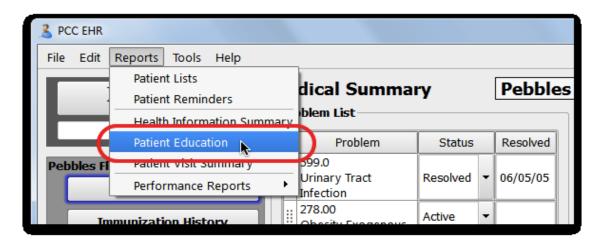
## Factor 4: Provides printed materials in the languages of its population

PCC EHR is integrated with Medline Plus, a library of patient education resources developed by the National Library of Medicine. Medline Plus gives the user instant access to handouts and current medical information. The handouts and information can be printed in either English or Spanish.

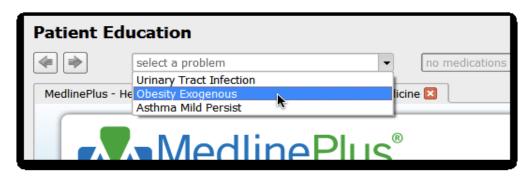
While reviewing a patient chart or seeing a patient, the user should click on the Reports menu and select Patient Education.





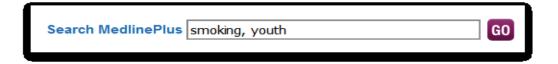


The pull-down menus at the top of the window contain the patient's problems (ICD-9), medications (NDC), and lab tests (LOINC). If a patient has an obesity diagnosis on their Problem List, for example, then the first pull-down menu will include that diagnosis. Click on a menu and select a problem, medication, or lab test to search MedlinePlus:





If the clinician needs a handout or wishes to read about an issue that is not in the patient's list of problems, medications, or lab tests, they can use the Search box to look up any issue.



If Spanish is the preferred language for the particular patient being worked with, toggle the language of the education material to Spanish by pressing the orange "Español" button. The handout can then be printed in Spanish.

