

## Element A: Test Tracking and Follow-Up

### Factor 2: Tracking imaging tests until results are available, flagging and following up on overdue results

PCC EHR has robust and simple-to-use task management features that allow users to easily identify imaging tests that are waiting for results and may need to be followed up on.

When imaging tests need to be ordered during a visit, the clinician orders the test under the “Radiology” component, adding a task for the clinical staff to arrange for an x-ray at a local facility:

**Radiology**

**Order** Xray (indicate location, right or left)

**EDITING**

**→ Chest X-ray, 2 views** **Ordered**

Note:

Signature Required  Canceled  Include on Patient Reports

TASK  TO

NOTE

Task Completed AT   BY

**ADD TASK** **DISCARD CHANGES** **SAVE ORDER**

The clinical staff orders an x-ray with the local facility and adds a new task to flag this imaging order as open and awaiting results:

sales-demo-6.18.1 [Running]

PCC EHR

Edit Order - Radiology Orders - Chest X-ray, 2 views

### Edit Order - Radiology Orders

**Dino Flintstone 4 yrs, 3 mos 8/02/09 M**

**Chest X-ray, 2 views** Ordered

Note: enter result notes here

Signature Required  Canceled  Include on Patient Reports

TASK X-Ray Needed TO Anita Sharp

NOTE Check for cracked rib on left side

Task Completed AT 11/25/13 10:57am BY PCC PCC

**X-ray is ordered at hospital so first**

**task is marked as completed**

TASK Results Needed TO enter user name

NOTE Waiting for x-ray results

Task Completed AT mm/dd/... 12:00am BY enter user name

A followup task to added to flag this radiology order as awaiting results

Add Task Open Chart Discard Changes Save

Logged In: pcc

start PCC EHR Edit Order - Radiology Ord... 10:58AM

The “Visit Tasks” queue in PCC EHR allows users to flag radiology and/or lab orders that are pending results and may be overdue:

sales-demo-6.18.1 [Running]

PCC EHR

File Edit Reports Tools Help

Schedule (5) Visit Tasks (4) E-lab Results (24) Messaging (5) Signing (99+)

PCC EHR

FIND

Tasks: 4

Completed	Date	Patient	Visit Status (Rm.)	Provider	Order	Task	To
	11/22/13 04:55pm	Dino Flintstone	Arrived	Dr. Jones	Chest X-ray, 2 views	Results Needed	Unassigned
	11/20/13 11:19am	Dino Flintstone	Arrived	Dr. Jones	CBC with Diff	Results Needed	Anita Sharp
	10/15/13 04:05pm	Dylan Behl	Arrived	Dr. Williams	CBC	Results Needed	Unassigned
	10/15/13 11:25am	Jackson T. Smith	Arrived	Dr. Williams	CBC	Results Needed	Unassigned

I can sort by date to see older, potentially overdue lab or imaging orders first

I'm filtering on "Results Needed" tasks only to display only those orders that are awaiting results

I'm choosing to see only orders that are 'not completed'

Task: Results Needed Location: All Locations Display: Not Completed

Assigned User: All Users Provider: All Providers Save My Defaults

Page Up Page Down Page 1 / 1 Open Chart Edit Order

Logged In: pcc 11:10AM

By filtering on tasks with the task type of “Results Needed” and displaying only “Not Completed” tasks, the EHR user can identify lab or imaging orders awaiting results. By clicking on the date column, the user can sort the list of tasks by date showing older, potentially overdue lab orders first. By double-clicking on the individual task, the lab order will appear with order details including the lab facility the order was sent to and who can be contacted about the overdue result.