

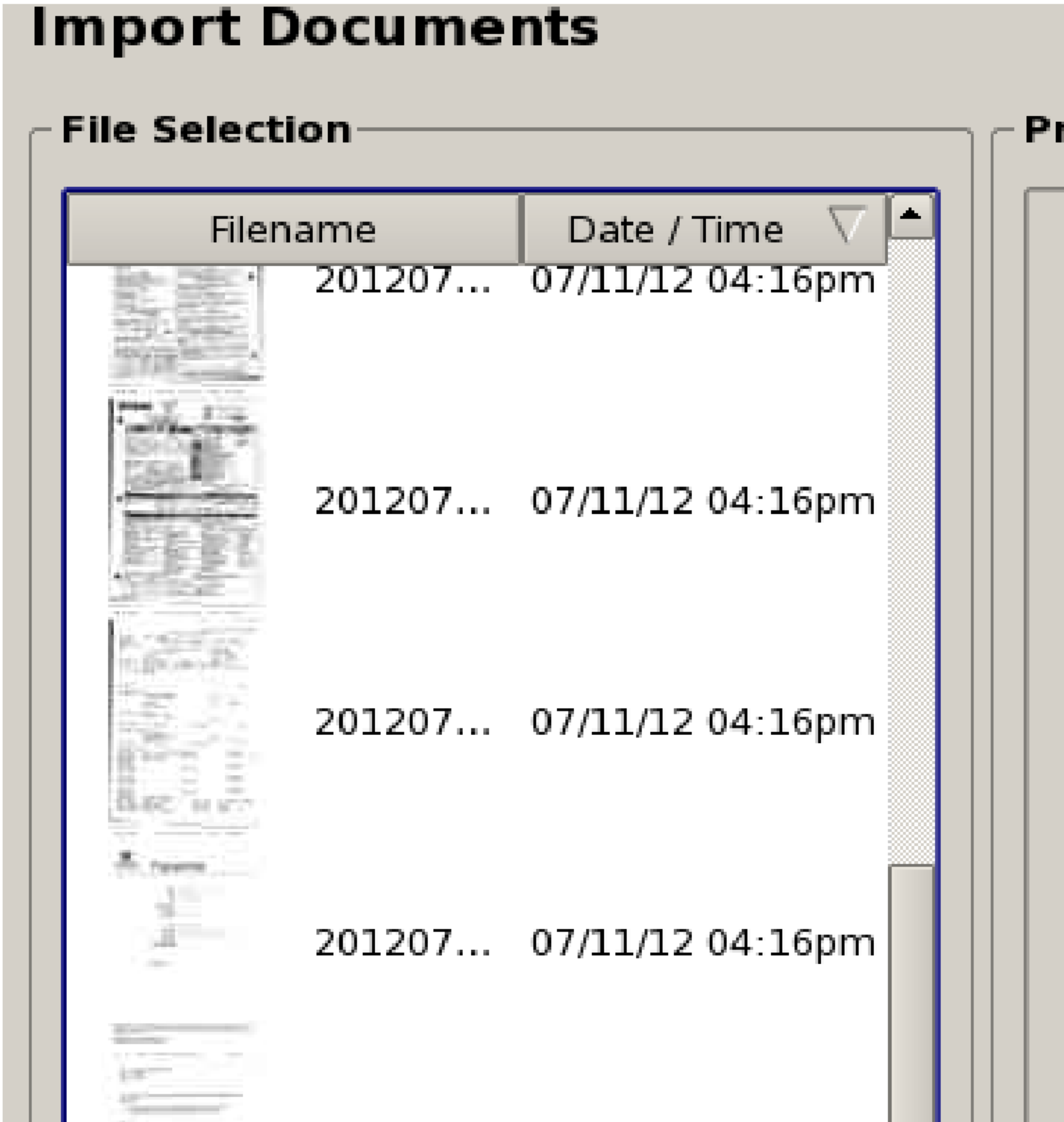
TPC Process for Hospital Communication

Children's Healthcare of Atlanta (CHOA) is responsible for notifying us on our patient encounters with either Eggleston Hospital or Scottish Rite Hospital.

PCMH5:C:1&3

We receive electronic faxes each morning of patient activity from CHOA. Included in this are reports that identify patients who visited ER the previous day & admission/discharge summaries. These are configured to dumped directly into our EHR system.

Screen shot of the electronic faxes dumped into our EHR system. From here, the RN reviews each document, links it to the patient and sends it to the provider. The provider notifies the RN if additional follow-up is needed.



The same information is also available on the portal. This is a list of the last 7 days of patient activity.

Ad Hoc (Search Results) Visit Notifications										
Status	Msg Date	Admission Date	Discharge Date	Patient	DOB	Event	Visit Type	Referring MD	IB Recipient	
<input type="checkbox"/>	New	07/07/2012	07/07/2012		08/02/1997	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/07/2012	07/06/2012		12/21/2007	ADT Discharge event	Inpatient		MY IN BASKET	
<input type="checkbox"/>	New	07/07/2012	07/07/2012		08/25/2006	ADT Discharge event	Urgent Care		MY IN BASKET	
<input type="checkbox"/>	New	07/06/2012	07/06/2012		12/10/2009	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/05/2012	07/05/2012		08/13/2011	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/05/2012	07/05/2012		10/14/2011	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/05/2012	07/05/2012		02/08/2010	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/05/2012	07/05/2012		06/06/2009	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/05/2012	07/05/2012		09/10/2004	ADT Discharge event	Emergency	060]	MY IN BASKET	
<input type="checkbox"/>	New	07/04/2012	07/04/2012		03/11/2009	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/04/2012	07/04/2012		10/03/1995	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/04/2012	07/04/2012		04/21/1998	ADT Discharge event	Urgent Care		MY IN BASKET	
<input type="checkbox"/>	New	07/03/2012	07/03/2012		05/31/2007	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/02/2012	07/02/2012		12/20/2000	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/02/2012	07/02/2012		08/17/2011	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/02/2012	06/29/2012		08/29/2007	ADT Discharge event	Inpatient		MY IN BASKET	
<input type="checkbox"/>	New	07/02/2012	07/02/2012		02/16/2012	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/02/2012	07/02/2012		02/29/2000	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/01/2012	07/01/2012		10/05/2007	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/01/2012	07/01/2012		07/27/2003	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/01/2012	07/01/2012		10/14/2005	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/01/2012	07/01/2012		11/02/2010	ADT Discharge event	Emergency		MY IN BASKET	
<input type="checkbox"/>	New	07/01/2012	07/01/2012		05/29/1997	ADT Discharge event	Emergency		MY IN BASKET	

PCMH5:C:2

Currently, we do not have the ability to electronically send patient information to the hospital. When sending a patient to the ER, a copy of the visit notes and a Health Information Summary Report is printed and sent with the patient/parent.

When a hospital requests additional information on a patient, the information is provided the same day it is requested. It is faxed, sent with the patient or copied on a flash drive or CD . Example of the Health Information Summary:

Health Information Summary

DOB: 06/13/10

Sex: Male

PCC #: 30769

Date of Last Physical:

Unknown

Address:

Phone:

Cell Phone: 678-600-7220

Problem	ICD-9	Onset Date	Status
Autistic Disorder	299.00	07/06/2012	Active

Health Information Summary

Autistic Disorder	299.00	07/06/2012	Active
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Immunizations:

VFC Pentacel	07/06/12
DTaP	09/10/10
Hepatitis B Vaccine (3 Dose)	06/13/10, 07/13/10, 07/06/12
IPV	08/13/10
HIB	08/13/10
VFC PCV13	07/06/12
VFC MMR	07/06/12
VFC Hepatitis A (2 Dose)	07/06/12
VFC Varicella	07/06/12

Orders:

Date Ordered	Lab	Result
07/06/12	Finger Prick	Result Not Available
07/06/12	Lead, Blood (Pediatric)	
	Lead:	3 ug/dL
07/06/12	HemaCue	
	Hemoglobin:	10.7 g/dL

PCMH5:C:4

After a provider reviews the hospital activity from the previous evening, he or she sends a Task in the EHR to the RN to contact the patient. The provider instructs the RN as to when to call (standard to call the same day the Task was sent).

Example of a Follow Up note on a patient who went to the ER:

07/12/12 - Phone Notes

Contact

Caller Name: ()

Subject

asthma ED visits and admit

Phone Note

Patient was admitted on 7-6-12 for status asthmaticus , but had been on budesonide and had 2 prior ED visits since last office visit. [REDACTED]

Tasks

1 Task Completed

TASK: Nurse's Attention Needed

TO: vickiec

NOTE: Please contact parent and encourage office visit for asthma review. [jackie]

NOTE: 7/12/12 2:40pm Spoke to mom, going out of town for one week, will schedule f/u for when they get back, may need referral to Pulm [vickiec]

COMPLETED [vickiec]

Visit History Index

Display: All History

Date	Age	Protocols	Details	Provider	Docs
07/12/12	4y 6m	Phone Notes	Subject: asthma ED visits and admit		n/a

Example of a follow up note of a patient who went to the Urgent Care Facility.

07/12/12 - Phone Notes

Call Taken By

Jaquelin S. Gotlieb, MD

07/12/12 9:25am

Contact

Caller Name: ()

Subject

Phone Note

Seen at urgent care for wheezing and sent home on amoxicillin, Orapred and inhaled albuterol. [Jaquelin S. Gotlieb, MD]

Tasks

1 Task 0 Completed

TASK: Nurse's Attention Needed

TO: vickiec

NOTE: Please contact parent and encourage them to make appt for next week in our office to review how she is doing. [jackie]

NOTE: 7/12/12 2:55p LRM @ [REDACTED] to call regarding need for a f/u appt [vickiec]

PCMH5:B:5,7,8

Our EHR has the capability to save a document as a PDF file and send it electronically, but the ability to send the data is not developed yet.

Screen shot of the process of creating a Health Information Summary Report.

Report Options:
Date Report Requested: 07/11/12
Related to transition of care (ARRA):
Please select an output option:
☐ Print
☒ Save as PDF

select referral or transition of care

Other Transition of Care
07/06/12 Referral: Audiology
07/06/12 Referral: Counseling: (Kathleen. Meg. Other)
07/06/12 Referral: Occupational Therapy
07/06/12 Referral: Speech Therapy

PCMH5:B:6

Health Information Summary			
Autistic Disorder	299.00	07/06/2012	Active
Immunizations:			
VFC Pentacel		07/06/12	
DTaP		09/10/10	
Hepatitis B Vaccine (3 Dose)		08/13/10, 07/13/10, 07/06/12	
IPV		08/13/10	
HIB		08/13/10	
VFC PCV13		07/06/12	
VFC MMR		07/06/12	
VFC Hepatitis A (2 Dose)		07/06/12	
VFC Varicella		07/06/12	
Orders:			
Date Ordered	Lab	Result	
07/06/12	Finger Prick	Result Not Available	
07/06/12	Lead: Blood (Pediatric)		
	Lead:	3 ug/dL	
07/06/12	HemaCue		
	Hemoglobin:	10.7 g/dL	
			PCMH5:B:6
			Send to... Close