

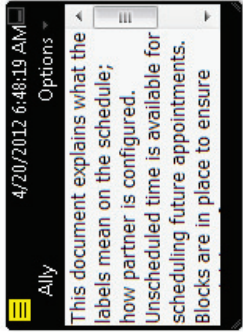
Unscheduled Space	Labels on Configuration
	Mondays, 8am to 9:55am are reserved for overflow patients from Friday and Rechecks
	Other unscheduled spaces are available for same day scheduling in addition to future appointment scheduling
Block Purpose	1 day and 2 day blocks are to ensure there are available slots in addition to the future appointment scheduling
s1	15 minutes blocked for a sick patient, the block will automatically drop off the day before
s2	15 minutes blocked for a sick patient, the block will automatically drop off two days before
20minute Block_1	20 minutes blocked for a any 20 minute vist reason, the block will automatically drop off One day before
20minute Block_2	20 minutes blocked for a any 20 minute vist reason, the block will automatically drop off two days before
30minute Place Holder	This is a visual reminder for the scheduler to use this time for a 30 minute visit reason, it is ok to use this time for other reason if available on the same day
Newborn Place Holder	This is a visual reminder to ONLY schedule a Newborn in this time slot, it is ok to use this time for other reasons if available on the same day
Team Meeting	Weekly meeting between Medical and Behavior Health provider to manage patients and treatment plans
	8am-9am, weekly Administration meeting; discuss financial issues, planning for the next season, reviewing new ways to improve process and reduce costs

Friday Meetings

9am-10am, weekly Department meetings, also used for training, speakers, project planning, other needs for office

First Friday every month, 9am-10am staff meeting with all employees and providers

First Friday every QUARTER, 8am-10am staff meeting with all employees and providers; review previous quarter data and plan for next quarter

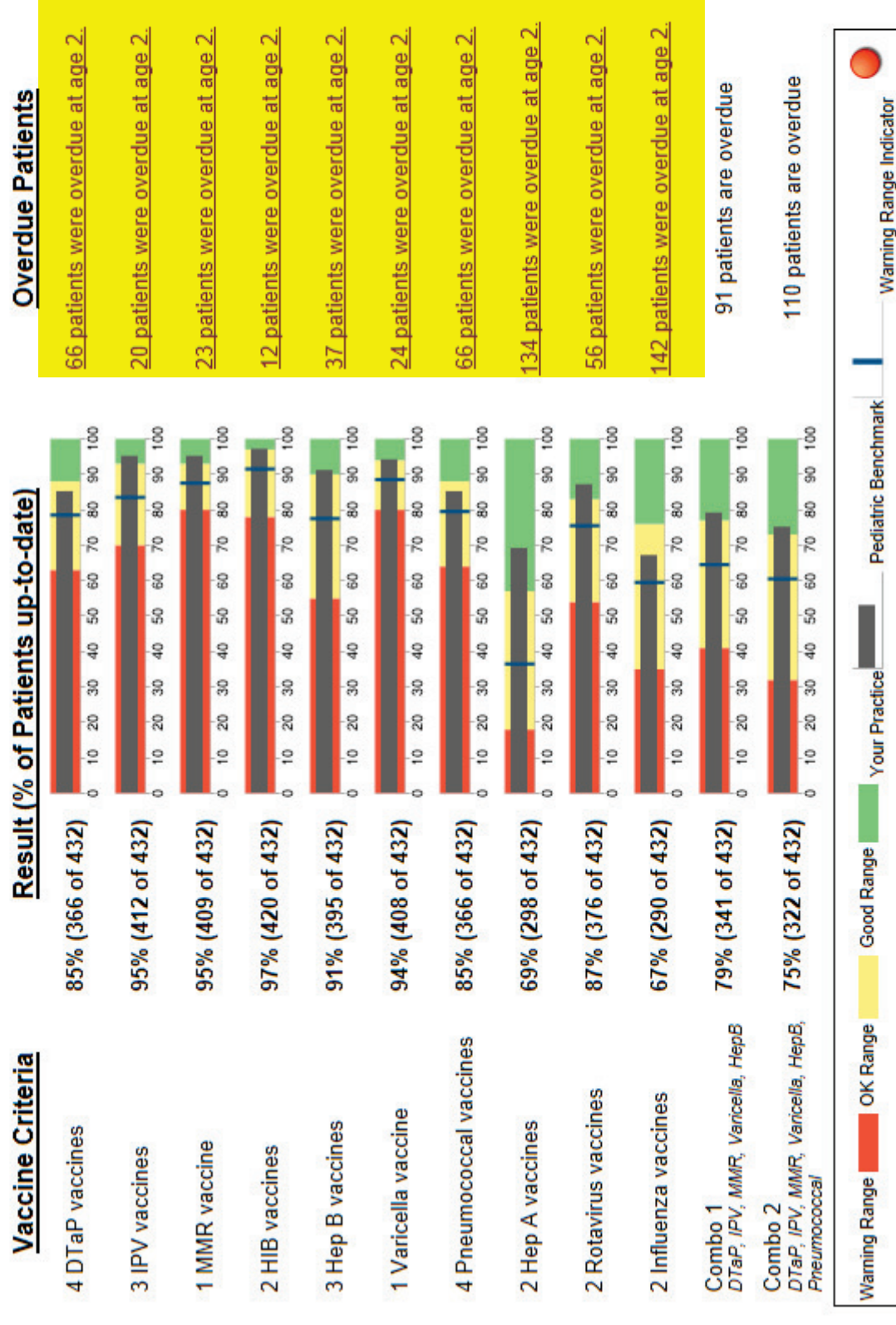


VIEWED DURING MONTHLY MEETING

Screen shot of the Clinical Dashboard for our practice. It is automatically updated each month and available to view by accessing a secure web portal.

Measure: Childhood Immunization Status

This measure is an alternate core clinical quality measure that pediatric practices will need to report in order to demonstrate Meaningful Use. In 2011, you had 432 active, unflagged children that turned two years old. The measures below show the percentage of these children who were up-to-date on the following vaccines by their second birthday. Please note that this is meant to be a retrospective measure of immunization rates. Some patients who appear in the list as overdue at age two may have since been caught up on their vaccination schedule.



% Asthma Patients Up-to-Date on Flu Shot ?

Current Practice Value: **0%**

Percentile Ranking: **0th**

Asthma Patient Flu Shot Rate Benchmarks
(Percentiles)

10th	25th	50th	75th	90th
0.1%	0.1%	0.2%	0.5%	0.5%

[View Overdue Patient Listing](#)

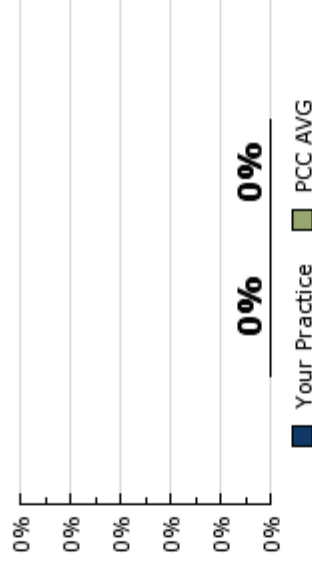
% of Patients Up-to-Date on Well Visits

Age Range	Current Practice Value	Your Percentile Ranking
Under 15 Months	71% ?	20th
15 Months to 36 Months	58% ?	55th
3 to 6 Years	55% ?	30th
7 to 11 Years	43% ?	30th
12 to 21 Years	37% ?	26th

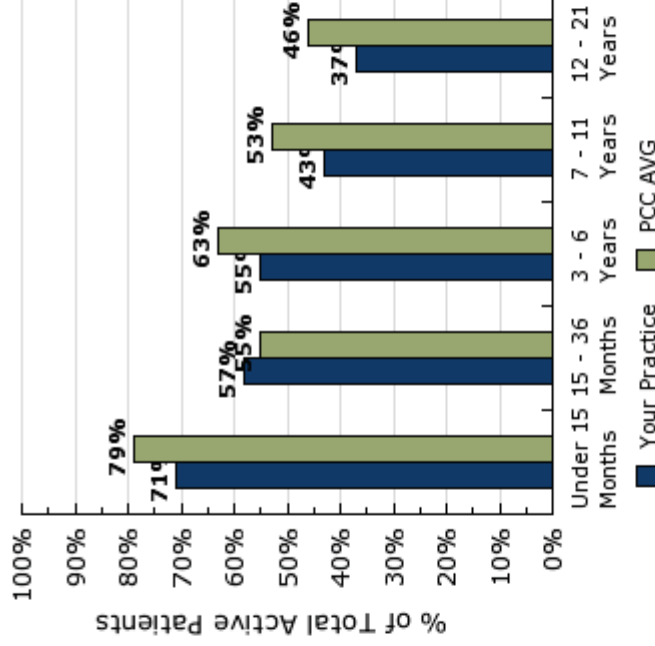
Well Visit Percentage Benchmarks
(Percentiles)

Age Range	10th	25th	50th	75th	90th
Under 15 Months	66%	75%	85%	91%	95%
15 Months to 36 Months	32%	45%	58%	68%	78%
3 to 6 Years	40%	50%	66%	77%	84%
7 to 11 Years	27%	39%	54%	72%	79%
12 to 21 Years	26%	36%	46%	60%	67%

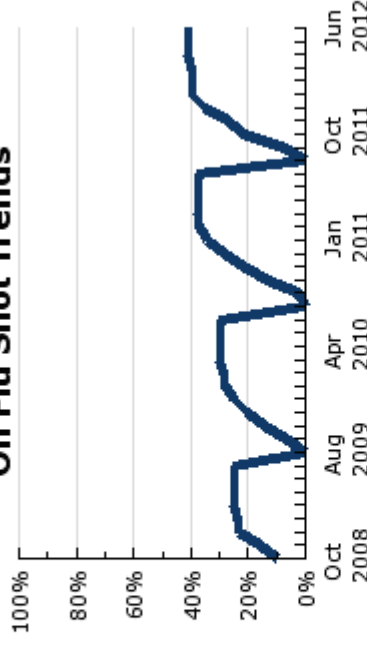
% Asthma Patients Up-to-Date on Flu Shot
as of 7/31/2012



% of Patients Up-to-Date on Well Visits
as of 7/31/2012



% Asthma Patients Up-to-Date on Flu Shot Trends

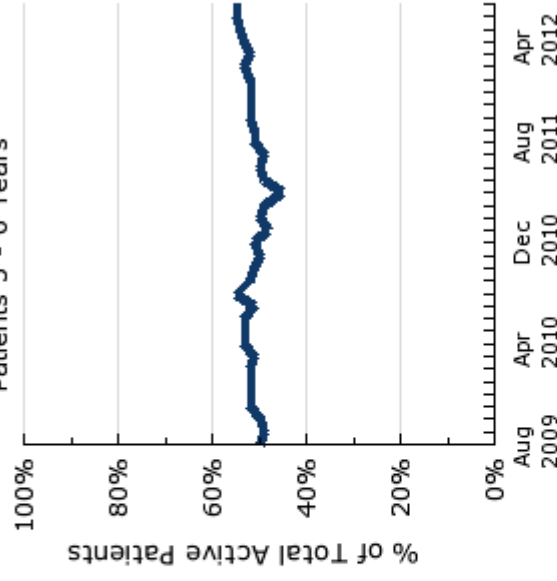


[Save trend output as .csv \(spreadsheet\) file](#)

Choose Age Range: 3 - 6 Years

Graph

% of Patients Up-To-Date on Well Visits
Patients 3 - 6 Years



[Save trend output as .csv \(spreadsheet\) file](#)

Data is discussed and shared during monthly Office Meeting.

PCMH 6:E

Results are shared with members of IPA as displayed in report.
Full copies are distributed to individual providers each reporting period.
Only total practice performance as compared to the IPA is provided to
office staff each reporting period.



The Pediatric Center of Stone Mountain

PATIENT SATISFACTION SURVEY RESULTS

Summer 2011

Type of Visit

A. What is the reason for your visit?

Well Visit % **Sick Visit %**

KHF Network Wide

58.7%

41.3%

Well Visit % **Sick Visit %**

The Pediatric Center

57.6%

42.4%

50.0%

50.0%

65.3%

34.7%

B. What type of appointment?

Scheduled

Walk-In /
Work-In

KHF Network Wide

87.5%

12.5%

Scheduled

Walk-In /
Work-In

The Pediatric Center

91.9%

8.1%

92.0%

8.0%

91.8%

8.2%

C. What time of day is your visit?

Morning % **Afternoon %**

KHF Network Wide

55.1%

44.9%

Morning % **Afternoon %**

The Pediatric Center

60.2%

39.8%

62.0%

38.0%

58.3%

41.7%

D. How many years at this practice?

1st visit % **< 1 yr %** **1-3 yrs %** **3-5 yrs %** **5+ yrs %**

KHF Network Wide

2.6%

14.3%

24.6%

15.6%

43.0%

1st visit % **< 1 yr %** **1-3 yrs %** **3-5 yrs %** **5+ yrs %**

The Pediatric Center

4.1%

5.1%

26.5%

7.1%

57.1%

6.1%

6.1%

16.3%

8.2%

36.7%

6.1%

51.0%

Your Appointment

1 Ease of obtaining an appointment

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	75.8%	20.0%	2.9%	0.9%	0.4%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	66.0%	26.0%	4.0%	2.0%	2.0%
	58.5%	32.1%	1.9%	3.8%	3.8%
	74.5%	19.1%	6.4%	0.0%	0.0%

2 Well appointments are made within a reasonable amount of time

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	71.6%	22.0%	4.9%	1.2%	0.3%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	70.4%	22.4%	4.1%	2.0%	1.0%
	62.7%	27.5%	5.9%	2.0%	2.0%
	78.7%	17.0%	2.1%	2.1%	0.0%

3 Sick appointments are made within a reasonable amount of time

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	79.0%	17.6%	2.7%	0.6%	0.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	70.1%	23.7%	3.1%	0.0%	3.1%
	65.3%	28.6%	2.0%	0.0%	4.1%
	75.0%	18.8%	4.2%	0.0%	2.1%

4 Waiting time in the reception area

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	50.1%	30.9%	14.2%	3.3%	1.6%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	53.5%	30.7%	12.9%	2.0%	1.0%
	52.8%	24.5%	18.9%	1.9%	1.9%
	54.2%	37.5%	6.3%	2.1%	0.0%

5 Waiting time in the exam room

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	42.8%	30.0%	19.4%	5.8%	2.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	43.2%	31.6%	16.8%	6.3%	2.1%
	39.6%	27.1%	20.8%	8.3%	4.2%
	46.8%	36.2%	12.8%	4.3%	0.0%

6 Office is clean and in good repair [Patient Feedback](#)

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	72.9%	22.9%	3.1%	0.8%	0.2%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	69.3%	26.7%	2.0%	1.0%	1.0%
	62.3%	32.1%	3.8%	1.9%	0.0%
	77.1%	20.8%	0.0%	0.0%	2.1%

Our Office Staff

7 Courteous, friendly, compassionate

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	81.3%	15.8%	2.4%	0.5%	0.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	79.0%	14.0%	1.0%	5.0%	1.0%
	77.4%	13.2%	0.0%	7.5%	1.9%
	80.9%	14.9%	2.1%	2.1%	0.0%

8 Prevents others from hearing confidential information

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	78.8%	18.1%	2.6%	0.3%	0.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	81.3%	12.5%	5.2%	1.0%	0.0%
	80.0%	12.0%	6.0%	2.0%	0.0%
	82.6%	13.0%	4.3%	0.0%	0.0%

9 The helpfulness of the staff who assisted you with billing and insurance

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	76.9%	19.4%	3.1%	0.4%	0.2%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	74.2%	17.2%	5.4%	0.0%	3.2%
	70.2%	21.3%	2.1%	0.0%	6.4%
	78.3%	13.0%	8.7%	0.0%	0.0%

10 Nurses and medical assistants show care and concern

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	81.1%	16.2%	2.4%	0.3%	0.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	78.8%	18.2%	3.0%	0.0%	0.0%
Elizabeth M.D.	78.0%	18.0%	4.0%	0.0%	0.0%
Jackie Goulet, MD	79.6%	18.4%	2.0%	0.0%	0.0%

Coordination of Care**11 If referred to a specialist, the office staff assisted with the referral process**

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	79.1%	18.0%	2.5%	0.3%	0.2%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	72.1%	27.9%	0.0%	0.0%	0.0%
	76.5%	23.5%	0.0%	0.0%	0.0%
	67.6%	32.4%	0.0%	0.0%	0.0%

Your regular physician**12 Courteous, friendly, compassionate**

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	89.4%	9.5%	0.9%	0.2%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	85.1%	14.9%	0.0%	0.0%	0.0%
	82.7%	17.3%	0.0%	0.0%	0.0%
	87.8%	12.2%	0.0%	0.0%	0.0%

13 Completed a thorough examination

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	88.6%	10.0%	1.2%	0.1%	0.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	81.2%	16.8%	1.0%	0.0%	1.0%
	78.8%	19.2%	1.9%	0.0%	0.0%
	83.7%	14.3%	0.0%	0.0%	2.0%

Whole-person care**14 Explained things in a way that you or your child could understand**

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	88.3%	10.3%	1.1%	0.3%	0.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	85.0%	15.0%	0.0%	0.0%	0.0%
	84.6%	15.4%	0.0%	0.0%	0.0%
	85.4%	14.6%	0.0%	0.0%	0.0%

15 Willingness to listen carefully to you

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	87.4%	10.9%	1.4%	0.2%	0.2%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	84.2%	13.9%	1.0%	1.0%	0.0%
	82.7%	15.4%	1.9%	0.0%	0.0%
	85.7%	12.2%	0.0%	2.0%	0.0%

16 Took time to answer all of your questions

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	87.8%	10.5%	1.5%	0.2%	0.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	83.0%	16.0%	1.0%	0.0%	0.0%
	80.4%	19.6%	0.0%	0.0%	0.0%
	85.7%	12.2%	2.0%	0.0%	0.0%

17 Amount of time spent with you

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	81.8%	15.0%	2.7%	0.4%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	77.6%	17.3%	4.1%	1.0%	0.0%
	80.4%	11.8%	5.9%	2.0%	0.0%
	74.5%	23.4%	2.1%	0.0%	0.0%

18 Gave clear instructions or advice concerning today's visit

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	86.3%	12.2%	1.2%	0.2%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	81.6%	18.4%	0.0%	0.0%	0.0%
	82.4%	17.6%	0.0%	0.0%	0.0%
	80.9%	19.1%	0.0%	0.0%	0.0%

19 Discussed preventative care

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	84.3%	13.0%	2.1%	0.6%	0.1%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	82.3%	15.6%	1.0%	1.0%	0.0%
	78.0%	18.0%	2.0%	2.0%	0.0%
	87.0%	13.0%	0.0%	0.0%	0.0%

20 Instructions were given regarding medication and/or follow up care

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	85.8%	12.4%	1.4%	0.3%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	78.6%	17.3%	3.1%	1.0%	0.0%
	78.0%	20.0%	2.0%	0.0%	0.0%
	79.2%	14.6%	4.2%	2.1%	0.0%

Our communication with you

21 Ability to contact the office during the day

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	71.6%	21.8%	4.9%	1.1%	0.6%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	58.4%	25.7%	10.9%	4.0%	1.0%
	56.6%	26.4%	11.3%	3.8%	1.9%
	60.4%	25.0%	10.4%	4.2%	0.0%

22 Ability to contact the office after hours (evenings/weekends)

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	61.7%	25.6%	9.7%	2.1%	0.9%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	56.0%	26.7%	14.7%	1.3%	1.3%
	58.5%	24.4%	14.6%	0.0%	2.4%
	52.9%	29.4%	14.7%	2.9%	0.0%

23 Office phone line is easy to navigate

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	68.9%	23.2%	6.3%	1.1%	0.5%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	48.5%	38.4%	10.1%	3.0%	0.0%
	50.0%	32.7%	15.4%	1.9%	0.0%
	46.8%	44.7%	4.3%	4.3%	0.0%

24 Your phone calls returned promptly

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	62.0%	25.9%	8.6%	2.1%	1.4%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	49.5%	29.5%	13.7%	4.2%	3.2%
	49.0%	25.5%	17.6%	3.9%	3.9%
	50.0%	34.1%	9.1%	4.5%	2.3%

25 Your test results are reported within a reasonable amount of time

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	69.1%	24.1%	5.5%	0.9%	0.4%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	59.5%	33.3%	7.1%	0.0%	0.0%
	67.4%	18.6%	14.0%	0.0%	0.0%
	51.2%	48.8%	0.0%	0.0%	0.0%

Your overall satisfaction with our practice**26 Our practice**

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	79.3%	18.2%	2.2%	0.2%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	78.2%	17.8%	4.0%	0.0%	0.0%
	75.5%	18.9%	5.7%	0.0%	0.0%
	81.3%	16.7%	2.1%	0.0%	0.0%

27 Our physicians

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	86.5%	12.0%	1.3%	0.1%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	89.0%	9.0%	2.0%	0.0%	0.0%
	86.5%	11.5%	1.9%	0.0%	0.0%
	91.7%	6.3%	2.1%	0.0%	0.0%

28 Our staff

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	80.0%	17.0%	2.5%	0.4%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	76.5%	16.7%	5.9%	1.0%	0.0%
	77.4%	13.2%	7.5%	1.9%	0.0%
	75.5%	20.4%	4.1%	0.0%	0.0%

29 The overall quality of your medical care

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	82.3%	16.0%	1.6%	0.1%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	81.2%	13.9%	5.0%	0.0%	0.0%
	75.0%	17.3%	7.7%	0.0%	0.0%
	87.8%	10.2%	2.0%	0.0%	0.0%

30 Hours of operation are convenient for you

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	76.8%	18.6%	3.7%	0.7%	0.3%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	69.6%	23.5%	5.9%	1.0%	0.0%
	69.8%	22.6%	5.7%	1.9%	0.0%
	69.4%	24.5%	6.1%	0.0%	0.0%

31 Overall satisfaction with your appointment

	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
KHF Network Wide	80.5%	17.6%	1.6%	0.3%	0.0%
	<u>Excellent %</u>	<u>Good %</u>	<u>Average %</u>	<u>Fair %</u>	<u>Poor %</u>
The Pediatric Center	75.2%	21.8%	3.0%	0.0%	0.0%
	76.9%	17.3%	5.8%	0.0%	0.0%
	73.5%	26.5%	0.0%	0.0%	0.0%

Comments:

PCMH 6:B:3&4 Patient Feedback

1	Will continue to come
2	We love this office :) thanks!
3	Tim Jr. likes Dr [REDACTED]
4	I've be coming here for 20 years of my life and I don't look forward to changing physicians soon.
	I noticed a change immediately when I called yesterday. Someone answered the phone (not a recording) and scheduled my appointment. The person was courteous, helpful, and pleasant. Over the last couple of
5	years the office staff customer service skills were horrible. I am glad that someone is making a change.
6	The Best!!!
	Ever since we have been coming here it has been nothing but excellent service. We live in Clayton County
7	and I will not change my children's Dr. for nothing only if we ever leave GA. Thanks
8	Thanks for taking care of my triplets over the last 10 years!! Stacy Dotson
9	Very good never had any problems
10	The office staff (billing and insurance) has improved tremendously.
11	Sometime it is difficult to make an appointment. Them all goes well.
12	I have been attending this practice for 9 years and have been pleased every time.
13	I have been coming here since I was 16 years old. Now I'm grown and my kids come. Wonderful doctors.
14	I am satisfied since 2005. I refer my friends here.
15	Appointment was difficult to schedule because of our schedule, not doctor's.
16	I have been coming to this practice for the last 10 years and I love it. I wish I could be a patient too.
17	Thanks
18	Even after moving out of the area I still prefer to bring my child here for medical needs.
	I have been here since my oldest was 9 months (he is 15 now) and I plan on being here till my youngest is
19	18! She is 8!
	I have 4 children in ages ranging from 18 months to 24 years. All of my children have been coming to the
20	Ped Center since 1991 or 1992.

**PCMH 6:A:4, Stratification of pcmh6a2,
Msr#1 by Medicaid vs Other**

July 2012 Active ADHD Patients

	#	%
Medicaid	50	66%
Other Insurance	26	34%
Total Active ADHD Patients	76	



**July 2012 Active ADHD Patients Overdue
For Medication Check**

	#	%
Medicaid	29	97%
Other Insurance	1	3%
Total	30	

**Payor Mix - Active ADHD Patients
Overdue For Medication Check as of 07/2012**



Other important data about ADHD patients shared with staff and providers

Stratification

Filter

Gender	Data	
Female	Count - PCC #	21
	Count - DOB	28.00%
Male	Count - PCC #	54
	Count - DOB	72.00%
Total Count - PCC #		75
Total Count - DOB		1

Filter

Race	Data	
(empty)	Count - PCC #	24
	Count - DOB	0.32
American Indian or Alaska Native	Count - PCC #	1
	Count - DOB	0.01333333
Black or African American	Count - PCC #	41
	Count - DOB	0.54666667
Prefers not to answer	Count - PCC #	1
	Count - DOB	0.01333333
Some other race	Count - PCC #	1
	Count - DOB	0.01333333
White	Count - PCC #	7
	Count - DOB	0.09333333
Total Count - PCC #		75
Total Count - DOB		1

Filter

Ethnicity	Data	
(empty)	Count - PCC #	24
	Count - DOB	0.32
Hispanic or Latino	Count - PCC #	1
	Count - DOB	0.01333333
Not Hispanic or Latino	Count - PCC #	49
	Count - DOB	0.65333333
Prefers not to answer	Count - PCC #	1
	Count - DOB	0.01333333
Total Count - PCC #		75
Total Count - DOB		1

Filter

Insurance	Data	
~AmeriGroup	Count - PCC #	1
	Count - DOB	0.01333333
Aetna HMO \$30 Copay	Count - PCC #	1
	Count - DOB	0.01333333
Aetna Managed Choice \$25 Copay	Count - PCC #	1
	Count - DOB	0.01333333
Aetna PPO \$25 Copay	Count - PCC #	1
	Count - DOB	0.01333333
BCBSGA PPO \$15 Copay	Count - PCC #	1
	Count - DOB	0.01333333
BCBSGA PPO \$40	Count - PCC #	1
	Count - DOB	0.01333333
BCBSGA PPO Federal	Count - PCC #	1
	Count - DOB	0.01333333
BCBSGA PPO NO COPAY	Count - PCC #	1
	Count - DOB	0.01333333
Blue Choice HMO \$25 Copay	Count - PCC #	1
	Count - DOB	0.01333333
Cigna HMO \$15 Copay	Count - PCC #	1
	Count - DOB	0.01333333
Cigna HMO \$25 Copay	Count - PCC #	2
	Count - DOB	0.02666667
Cigna PPO No Copay	Count - PCC #	1
	Count - DOB	0.01333333
Coventry Healthcare of GA \$20 Copay	Count - PCC #	2
	Count - DOB	0.02666667
Coventry Healthcare of GA \$30 Copay	Count - PCC #	1
	Count - DOB	0.01333333
GA MEDICAID CLAIMS	Count - PCC #	13
	Count - DOB	0.17333333
Peach State Health Plan	Count - PCC #	22
	Count - DOB	0.29333333
PHCS/CompanionLife	Count - PCC #	1
	Count - DOB	0.01333333
Tricare/HMHS Active Duty	Count - PCC #	1
	Count - DOB	0.01333333
United \$20 Copay	Count - PCC #	1
	Count - DOB	0.01333333
United \$25 Copay	Count - PCC #	1
	Count - DOB	0.01333333
United \$45 Copay	Count - PCC #	2
	Count - DOB	0.02666667
United 10% Coinsurance	Count - PCC #	1
	Count - DOB	0.01333333
United 20% Coinsurance	Count - PCC #	2
	Count - DOB	0.02666667
WellCare	Count - PCC #	15
	Count - DOB	0.2
Total Count - PCC #		75
Total Count - DOB		1

Patient List for PCMH 6:A:2, Measure #2, % of patients ages 8yr-12yr with a BMI >95% UTD on Well-child Exams

PCC #	DOB	Gender	Race	Ethnicity	Preferred Language	Home Phone
26509	9/8/2001	Female	Black or African American	Not Hispanic or Latino		
22299	2/18/2001	Male	Black or African American, White	Prefers not to answer	English	
21697	2/11/2004	Female				
21138	5/18/2001	Male	Black or African American	Not Hispanic or Latino	English	
23204	3/6/2004	Female				
18955	5/4/2001	Male	Black or African American	Not Hispanic or Latino	English	
19807	2/25/2002	Female				
19896	4/22/2002	Female				
19669	1/27/2002	Male				
28211	1/24/2003	Male				
22856	10/25/2000	Female	Black or African American	Not Hispanic or Latino	English	
29733	1/20/2004	Female	White	Not Hispanic or Latino	English	
28407	9/18/2000	Male	Some other race	Hispanic or Latino	English	
19326	10/26/2000	Male				
19451	11/7/2001	Male				
23406	9/27/2001	Female	Black or African American	Not Hispanic or Latino	English	
20092	7/28/2002	Female				
20036	6/25/2002	Male	Black or African American	Not Hispanic or Latino	English	
22249	1/23/2001	Male	Black or African American	Not Hispanic or Latino	English	
19653	2/17/2002	Male				
19453	11/8/2001	Male				
25157	6/11/2004	Male	Black or African American	Not Hispanic or Latino	English	
18978	5/11/2001	Male				
20161	8/23/2002	Female	Black or African American	Not Hispanic or Latino		
20741	7/27/2003	Female	Black or African American	Not Hispanic or Latino	English	
19792	3/31/2002	Male				
19877	6/21/2002	Female	White	Not Hispanic or Latino	English	
22516	3/5/2004	Male				
23271	12/11/2001	Male				
26689	5/21/2002	Male				
27337	11/28/2003	Female				
22501	1/19/2002	Male				
22707	1/4/2002	Male	Black or African American	Not Hispanic or Latino	English	
25364	4/27/2001	Male	Black or African American	Not Hispanic or Latino	English	
19399	9/9/2001	Male				
26294	1/9/2003	Male				
27939	2/11/2001	Male				
27302	11/20/2000	Male				
30437	3/29/2003	Male	Black or African American	Not Hispanic or Latino	English	
22959	6/5/2003	Male	Black or African American		English	
30354	11/1/2001	Female	Black or African American	Prefers not to answer	English	
19077	2/7/2001	Female	Black or African American	Not Hispanic or Latino	English	
24165	10/8/2003	Male	White	Hispanic or Latino	English	
21295	8/24/2003	Male	Black or African American	Not Hispanic or Latino	English	
23659	7/5/2001	Male	Black or African American	Not Hispanic or Latino	Somali, English	
25771	6/26/2004	Female				
29496	11/6/2003	Female	Black or African American	Not Hispanic or Latino	English	
20904	5/10/2003	Male	Asian	Not Hispanic or Latino	English	
27261	9/15/2000	Female	Black or African American	Not Hispanic or Latino	English	
18153	8/11/2000	Female	Prefers not to answer	Prefers not to answer	English, Hindi	

Patient List for PCMH 6:A:2, Measure #2, % of patients ages 8yr-12yr with a BMI >95% UTD on Well-child Exams

23576	6/5/2003	Male			
27142	5/18/2004	Male			
28400	11/6/2001	Female			
19449	10/26/2001	Male	White	Not Hispanic or Latino	English
30559	11/14/2000	Male	Black or African American	Not Hispanic or Latino	Amharic, English
27526	8/6/2000	Male			
27371	3/24/2004	Male			
26316	8/5/2001	Female	Black or African American		English
26862	5/4/2002	Male	Black or African American	Not Hispanic or Latino	English
21313	5/18/2003	Female	Black or African American	Not Hispanic or Latino	English, Amharic
25944	8/15/2001	Female	Black or African American	Not Hispanic or Latino	English
19705	1/27/2002	Male			
19527	10/8/2001	Female		Not Hispanic or Latino	English
19240	8/13/2001	Male	Black or African American	Not Hispanic or Latino	English
27550	11/21/2003	Male			
28131	9/2/2001	Male	Black or African American	Not Hispanic or Latino	English
29492	11/28/2002	Male	Black or African American	Not Hispanic or Latino	English
29143	2/8/2004	Female			
21563	3/7/2003	Male	White	Not Hispanic or Latino	English
25772	4/10/2003	Male			
20347	6/17/2002	Male			
19495	11/23/2001	Female			
25983	10/8/2003	Female	White	Hispanic or Latino	English
20679	6/21/2002	Female	Black or African American	Not Hispanic or Latino	English
26242	5/31/2004	Male	Black or African American	Not Hispanic or Latino	Amharic, English
19853	7/9/2001	Female	Black or African American	Not Hispanic or Latino	English
20276	10/20/2002	Male	Black or African American	Not Hispanic or Latino	English
23595	11/26/2000	Female			
22291	10/10/2000	Male	Black or African American	Not Hispanic or Latino	English
19889	11/14/2001	Female			
21219	7/31/2003	Male			
20025	6/26/2002	Male			
24116	7/29/2001	Male	Black or African American	Not Hispanic or Latino	English
18640	1/5/2001	Male	Black or African American	Not Hispanic or Latino	English
27319	4/23/2001	Female	Black or African American	Not Hispanic or Latino	English
18400	9/15/2000	Female	Black or African American	Not Hispanic or Latino	English
20197	9/11/2002	Male	Black or African American	Not Hispanic or Latino	Somali, English
20953	9/2/2000	Female	Black or African American	Not Hispanic or Latino	English
28563	4/13/2001	Female	Asian	Not Hispanic or Latino	Gujarati, English
28571	1/15/2003	Male			
28565	10/11/2002	Female	Black or African American	Not Hispanic or Latino	English
25606	7/26/2003	Female			
20734	2/5/2002	Female	Black or African American	Not Hispanic or Latino	English
21341	9/11/2003	Female	Black or African American	Not Hispanic or Latino	English
27391	3/17/2004	Female			
18548	12/12/2000	Male	Black or African American	Not Hispanic or Latino	English
25979	4/1/2003	Female	Some other race	Not Hispanic or Latino	English
28704	4/11/2002	Male	Black or African American	Not Hispanic or Latino	English
25282	5/3/2001	Male	Black or African American	Prefers not to answer	Amharic, English
19446	10/30/2001	Female			
22884	9/27/2000	Male			
30421	7/2/2002	Female			
28607	7/27/2003	Female			

Patient List for PCMH 6:A:2, Measure #2, % of patients ages 8yr-12yr with a BMI >95% UTD on Well-child Exams

Email	Date of last visit	Legal Guardian	Primary Caregiver	Insurance
	23-Apr-12			1199SEIU Benefit Funds
	7-May-12			Aetna HMO \$20 Copay
	16-Mar-10			Aetna HMO \$35 Copay
	3-Apr-12			Aetna PPO \$15 Copay
	6-Mar-12			BCBSGA PPO \$15 Copay
	7-Jun-11			BCBSGA PPO \$20 Copay
	7-Jan-12			BCBSGA PPO \$20 Copay
	28-Jul-10			BCBSGA PPO \$20 Copay
	2-Feb-12			BCBSGA PPO \$25 Copay
	14-Jul-11			BCBSGA PPO \$25 Copay
	22-May-12			BCBSGA PPO \$40
	17-Apr-12			BCBSGA PPO Federal
	14-Jun-12			BCBSGA PPO Federal
	10-Aug-11			BCBSGA PPO Federal
	23-Feb-12			Blue Choice HMO \$15 Copay
	20-Jun-12			Blue Choice HMO \$30 Copay
	27-Jun-11			Blue Choice HMO No Copay
	10-Mar-12			Blue Choice POS \$15 Copay
	27-Oct-09	S		Cigna HMO \$15 Copay
	22-Jun-12			Cigna HMO \$20 Copay
	23-Feb-12			Cigna HMO \$25 Copay
	30-Jun-12			Cigna HMO \$25 Copay
	26-Mar-10			Cigna HMO \$30 Copay
	18-Jul-11			Cigna HMO \$35 Copay
	27-Apr-12			Cigna HMO No Copay
	24-May-12			Cigna/GWH
	1-Jun-12			Coventry Healthcare of GA \$20 Copay
	9-Jul-12			GA MEDICAID CLAIMS
	27-Jun-11			GA MEDICAID CLAIMS
	27-Jan-11			GA MEDICAID CLAIMS
	25-Oct-11			GA MEDICAID CLAIMS
	17-Jun-11			GA MEDICAID CLAIMS
	22-Mar-12			GA MEDICAID CLAIMS
	19-Dec-11			Humana Care Plan \$20 Copay
	30-Jun-11			Humana Care Plan \$30 Copay
	4-Aug-10			Kaiser Permanente \$20 copay
	7-May-10			Peach State Health Plan
	17-Feb-11			Peach State Health Plan
	9-Jul-12			Peach State Health Plan
	9-Jul-12			Peach State Health Plan
	16-Jul-12			Peach State Health Plan
	13-Jul-12			Peach State Health Plan
	29-May-12			Peach State Health Plan
	13-Jan-12			Peach State Health Plan
	9-Apr-12			Peach State Health Plan
	14-Mar-11			Peach State Health Plan
	20-Jun-12			Peach State Health Plan
	3-Jul-12			Peach State Health Plan
	20-Jun-12			Peach State Health Plan
	23-Sep-11			Peach State Health Plan

Patient List for PCMH 6:A:2, Measure #2, % of patients ages 8yr-12yr with a BMI >95% UTD on Well-child Exams

	25-Jun-12		Peach State Health Plan
	24-Sep-10		Peach State Health Plan
	20-May-11		Peach State Health Plan
	9-Jul-12		Peach State Health Plan
	27-Jun-12		Peach State Health Plan
	18-Sep-09		Peach State Health Plan
	17-Dec-10		Peach State Health Plan
	25-Jan-12		Peach State Health Plan
	18-Jun-12		Peach State Health Plan
	22-Jun-12		Peach State Health Plan
	27-Jun-12		Peach State Health Plan
	3-Apr-12		Peach State Health Plan
	10-Oct-11		United \$35 Copay
	12-Mar-12		United \$45 Copay
	30-Jul-12		United \$45 Copay
	2-Jul-12		United 10% Coinsurance
	4-May-12		United 10% Coinsurance
	11-Oct-11		United 15% Coinsurance
	20-Jun-12		United 20% Coinsurance
	7-May-12		United 20% Coinsurance
	8-Sep-11	A	United No Copay
	11-Jun-12		United/Golden Rule
	3-May-12		WellCare
	7-May-12		WellCare
	10-May-12		WellCare
	21-Feb-12		WellCare
	30-Jul-12		WellCare
	27-Jun-12		WellCare
	6-Jun-12		WellCare
	27-Jun-12		WellCare
	18-May-12		WellCare
	27-Jun-12		WellCare
	5-May-11		WellCare
	26-Mar-12		WellCare
	10-May-12		WellCare
	11-Jul-12		WellCare
	24-Oct-11		WellCare
	18-May-12		WellCare
	11-May-12		WellCare
	7-Jun-12		WellCare
	5-Jan-12		WellCare
	12-Aug-11		WellCare
	3-Jul-12		WellCare
	11-Jun-12	K	WellCare
	15-Sep-10		WellCare
	12-Jun-12		WellCare
	21-Dec-11		WellCare
	10-May-12		WellCare
	4-Jun-12		
	15-Nov-11		
	21-Feb-12		
	6-Apr-12		
	26-Mar-10		
	103		

Graphs

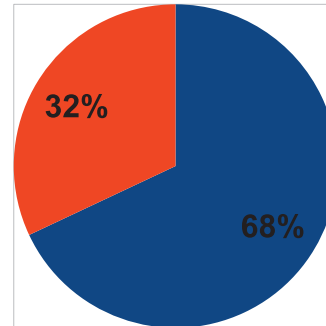
PCMH 6:A:4, Stratification of pcmh6a:2, Msr#2 by Medicaid vs Other

Active Patients, 8yr-12yr, BMI >95% Patients

	#	%
Medicaid	51	50%
Other Insurance	24	23%
Total Active BMI >95% Patients	103	

Payor Mix - Active Patients, 8yr-12yr, BMI>95%

■ Medicaid ■ Other Insurance

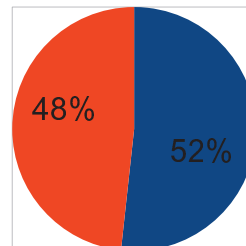


Active Patients, 8yr-12yr, BMI >95% Overdue For Well-child Exam

	#	%
Medicaid	45	52%
Other Insurance	42	48%
Total	87	

Payor Mix - Active Patients, 8yr-12yr, BMI >95% Overdue For A Well-child Exam

■ Medicaid ■ Other Insurance



Active patients UTD	%
16	16%
Total patients, all ages	

Stratification
Important data on BMI patients sharred with staff and providers monthly

Filter

Gender	Data	Total
Female	Count - PCC #	44
	Count - DOB	42.72%
Male	Count - PCC #	59
	Count - DOB	57.28%
Total Count - PCC #		103
Total Count - DOB		100.00%

Filter

Race	Data	Total
Asian	Count - PCC #	2
	Count - DOB	1.94%
Black or African American	Count - PCC #	45
	Count - DOB	44%
Black or African American, White	Count - PCC #	1
	Count - DOB	1%
Prefers not to answer	Count - PCC #	1
	Count - DOB	1%
Some other race	Count - PCC #	2
	Count - DOB	2%
White	Count - PCC #	6
	Count - DOB	6%
(blank)	Count - PCC #	46
	Count - DOB	45%
Total Count - PCC #		103
Total Count - DOB		100%

Stratification

Filter

Ethnicity	Data	Total
Hispanic or Latino	Count - PCC #	3
	Count - DOB	3%
Not Hispanic or Latino	Count - PCC #	49
	Count - DOB	48%
Prefers not to answer	Count - PCC #	4
	Count - DOB	4%
(blank)	Count - PCC #	47
	Count - DOB	46%
Total Count - PCC #		103
Total Count - DOB		100%

Filter

Insurance	Data	Total
1199SEIU Benefit Funds	Count - PCC #	1
	Count - DOB	1%
Aetna HMO \$20 Copay	Count - PCC #	1
	Count - DOB	1%
Aetna HMO \$35 Copay	Count - PCC #	1
	Count - DOB	1%
Aetna PPO \$15 Copay	Count - PCC #	1
	Count - DOB	1%
BCBSGA PPO \$15 Copay	Count - PCC #	1
	Count - DOB	1%
BCBSGA PPO \$20 Copay	Count - PCC #	3
	Count - DOB	3%
BCBSGA PPO \$25 Copay	Count - PCC #	2
	Count - DOB	2%
BCBSGA PPO \$40	Count - PCC #	1
	Count - DOB	1%
BCBSGA PPO Federal	Count - PCC #	3
	Count - DOB	3%
Blue Choice HMO \$15 Copay	Count - PCC #	1
	Count - DOB	1%
Blue Choice HMO \$30 Copay	Count - PCC #	1
	Count - DOB	1%
Blue Choice HMO No Copay	Count - PCC #	1
	Count - DOB	1%
Blue Choice POS \$15 Copay	Count - PCC #	1
	Count - DOB	1%
Cigna HMO \$15 Copay	Count - PCC #	1
	Count - DOB	1%
Cigna HMO \$20 Copay	Count - PCC #	1
	Count - DOB	1%
Cigna HMO \$25 Copay	Count - PCC #	2

Stratification

Cigna HMO \$25 Copay	Count - DOB	2%
Cigna HMO \$30 Copay	Count - PCC #	1
	Count - DOB	1%
Cigna HMO \$35 Copay	Count - PCC #	1
	Count - DOB	1%
Cigna HMO No Copay	Count - PCC #	1
	Count - DOB	1%
Cigna/GWH	Count - PCC #	1
	Count - DOB	1%
Coventry Healthcare of GA \$20 Copay	Count - PCC #	1
	Count - DOB	1%
GA MEDICAID CLAIMS	Count - PCC #	6
	Count - DOB	6%
Humana Care Plan \$20 Copay	Count - PCC #	1
	Count - DOB	1%
Humana Care Plan \$30 Copay	Count - PCC #	1
	Count - DOB	1%
Kaiser Permanente \$20 copay	Count - PCC #	1
	Count - DOB	1%
Peach State Health Plan	Count - PCC #	26
	Count - DOB	25%
United \$35 Copay	Count - PCC #	1
	Count - DOB	1%
United \$45 Copay	Count - PCC #	2
	Count - DOB	2%
United 10% Colnsurance	Count - PCC #	2
	Count - DOB	2%
United 15% Colnsurance	Count - PCC #	1
	Count - DOB	1%
United 20% Colnsurance	Count - PCC #	2
	Count - DOB	2%
United No Copay	Count - PCC #	1
	Count - DOB	1%
United/Golden Rule	Count - PCC #	1
	Count - DOB	1%
WellCare	Count - PCC #	26
	Count - DOB	25%
(blank)	Count - PCC #	5
	Count - DOB	5%
Total Count - PCC #		103
Total Count - DOB		100%

Concussion results shared among all participants in this program annually.

PCMH 6:A:2, Measure #3

% of total annual visit volume diagnosed with a concussion

PCMH 6:A:2, Measure #3, % of annual visit volume with a final diagnosis of Concussion

In May, 2011, we joined a community initiative with providers and the local children's hospital to improve the management of concussion patients. The following is a statement from program to identify the goal and purpose of this initiative.

"Our goal is to help health professionals manage concussion patients using evidence-based tools we have created. Guidelines will evolve as more emphasis is placed on concussion research and legislation. Our program will be on the forefront of these changes and we currently have quality initiatives in place to measure the effectiveness of our tools."

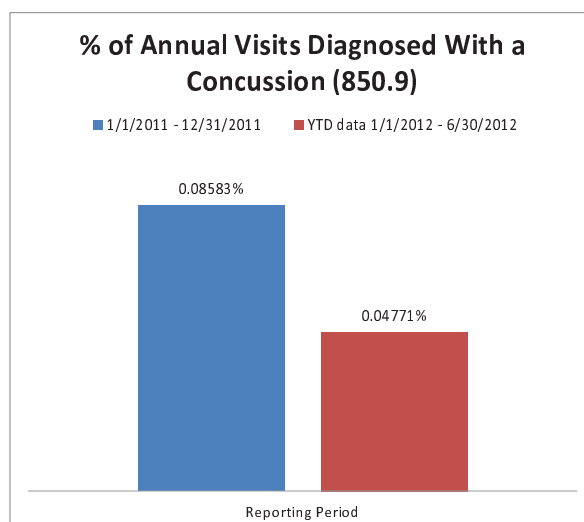
Concussion Care Initiative, Annual % of Total Visit Volume has a final diagnosis of Concussion

Reporting Period	# of all providers	# of Visits	Total # of Concussion Dx	How many referred to ED?	For the patients that were not referred to the ED, how many CT scans were ordered?	For the patients that were not referred to the ED, how many ImPACT tests were ordered?	% of Annual Visits were for a Concussion
1/1/2011 - 12/31/2011	4	15146	13	0	0	0	0.08583%
YTD data 1/1/2012 - 6/30/2012	4	6288	3				0.04771%

Change

0.03812%

The program coincides well with the start of the summer outdoor sports season. In addition, it will help prepare us to implement new legislation which may require primary care providers to clear athletes for sports participation after the diagnosis of concussion has been made.



Practice Vitals Dashboard

Screen shot of vendor description of the Practice Vitals Dashboard

The [Practice Vitals Dashboard](#) is a tool for tracking and reporting your practice's financial and clinical health based on relative performance in a variety of areas. The dashboards provide a series of graphs along with reports and other statistical data to help you evaluate and improve your revenue, coding, clinical benchmarks, claims, and practice productivity.

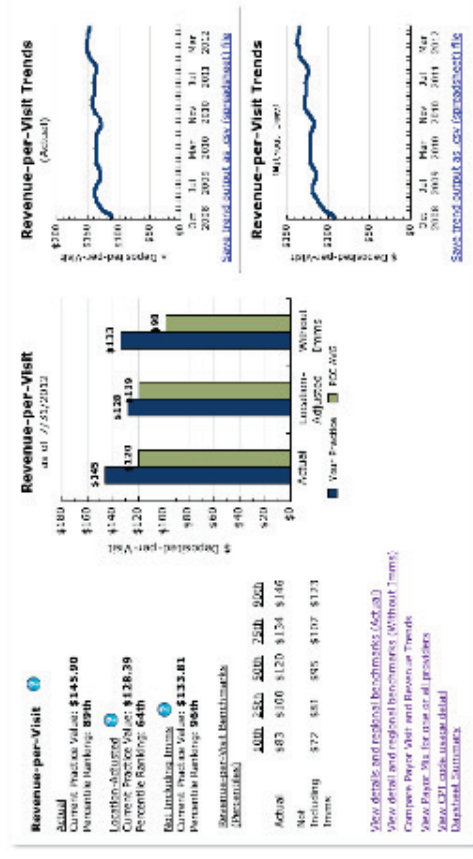
With your Practice Vitals Dashboard, you can:

- See a quick overview of your practice's current financial and clinical indicators
- Drill down on any indicator for a detailed trend analysis
- Compare your data to national and regional pediatric benchmarks

PCC's Practice Vitals Dashboard are available to all PCC clients.

Visit dashboard.pcc.com to get started. Read the sections below to learn more.

[\(link to this article\)](#)



Welcome

Dashboard >> Welcome

BILLING AND REVENUE DASHBOARD

CODING DASHBOARD

CLINICAL DASHBOARD

EDI DASHBOARD **NEW!**

PRODUCTIVITY **NEW!**

Welcome tpc

[Logout](#)

[Change Password](#)

Welcome to PCC's Practice Vitals Dashboard

PCC created the Practice Vitals Dashboard as a tool to inform all PCC clients of their financial and clinical health, based on relative performance in a variety of areas.

With your Practice Vitals Dashboard, you can...

- See a quick **overview** of current financial and clinical indicators
- **Drill down** on any indicator for a detailed trend analysis
- **Compare** to national and regional pediatric benchmarks

[Screen shot of our
Dashboard Welcome Page](#)

To access your Practice Vitals Dashboard, please log in or [contact PCC support](#) for assistance.

Recent Updates

August, 2012

- **August 8th:** The Dashboard has been updated with data through July 2012.
- **August 13th:** The listing of asthma patients overdue for a flu shot now includes patients under 3 years old. Previously, these patients were omitted from the list.

July, 2012

- **July 25th:** The main Dashboard pages now have the ability to export measure trend data to .csv (spreadsheet) format.
- **July 16th:** The "% Claims Submitted Electronically" measure was calculating incorrectly in the per-payor breakdown table in the EDI Dashboard. This is now fixed.
- **July 9th:** A new productivity page has been added, giving you the ability to graph visits (sick, well, and total) and RVUs (work component and total) by

Welcome

Dashboard >> EDI Dashboard

BILLING AND REVENUE DASHBOARD

CODING DASHBOARD

CLINICAL DASHBOARD

EDI DASHBOARD **NEW!**

PRODUCTIVITY **NEW!**

EDI Dashboard - The Pediatric Center Stone Mountain, GA

User is able to select specific time periods.

Time Period: to

Screen shot of data shared in staff meetings

Claim Submission Stats

- Between **January 2012** and **April 2012**, your practice generated **5,162 claims** amounting to **[REDACTED]**
- 4,682 (90.7%)** of these claims were submitted electronically.
- 4,678 (99.9%)** of claims sent electronically were accepted by the clearinghouse.
- 4,626 (98.8%)** of claims sent electronically were accepted by the payor.

Clearinghouse Stats

	#	\$	%	PCC AVG
Claims Submitted ECS	4,682	\$631,022	--	--
Claims Accepted	4,678	--	99.9%	99.8%
Claims Rejected	4	--	0.1%	0.2%

[What are these Clearinghouse Stats telling me?](#)

Payor Stats

	#	\$	%	PCC AVG
Claims Submitted ECS	4,682	\$631,022	--	--
Claims Accepted	4,626	--	98.8%	97.3%
Claims Rejected	56	--	1.2%	2.7%

[What are these Payor Stats telling me?](#)

Identifies the details from the summary above.

Payor Claim Submission Stats

Ins Group	# Electronic Claims	# Paper Claims	% Clearinghouse Accepted	% Payor Accepted	% Electronic Claims
Other	0	1	N/A	N/A	0.0%
GA Medicaid	703	58	99.6%	100.0%	92.4%
PCBC BDO	251	37	100.0%	98.0%	97.2%

Productivity Graphs - The Pediatric Center Stone Mountain, GA

User is able to display individual or all providers by month, or YTD, shows historical data. Shared during staff meeting

Productivity Measure

Total Visits

Provider

All Providers

Location

All Locations

Month

January

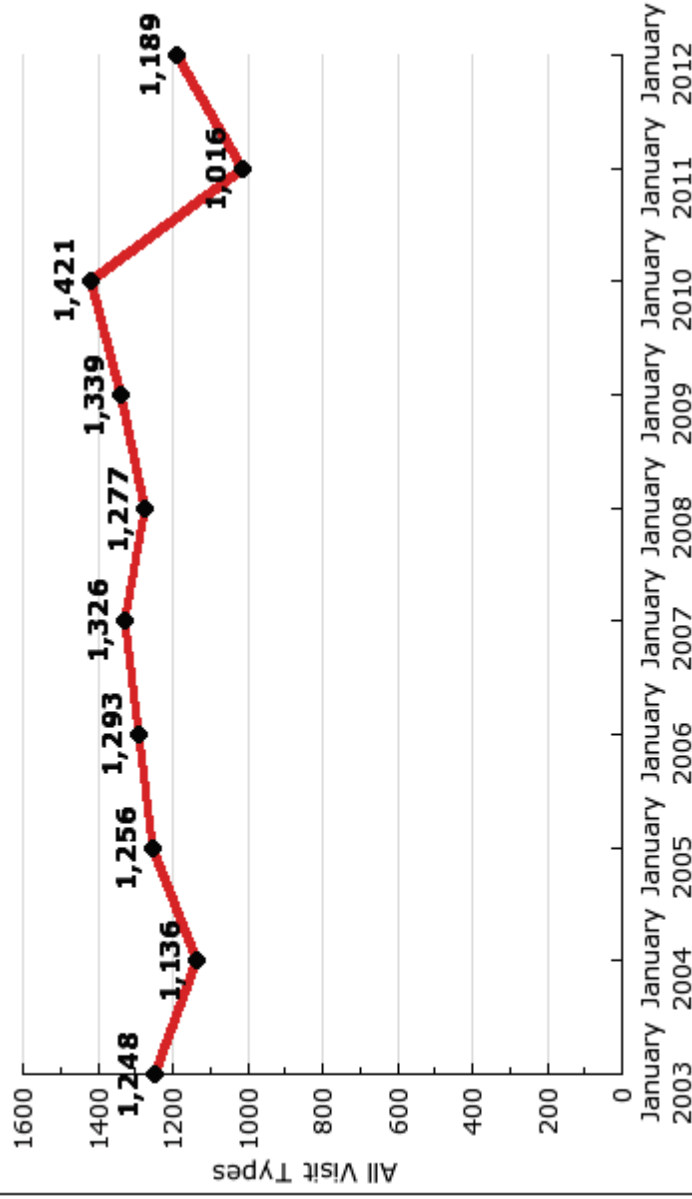
Monthly or Year-to-Date?

Monthly

Generate Graph

January Monthly Trends - All Visit Types

All Providers - All Locations



January Monthly Trends - Total Visits

Year	# Total Visits	% Change From Prior Year
2004	1,136	-9%
2005	1,256	11%
2006	1,293	3%
2007	1,326	3%
2008	1,277	-4%
2009	1,339	5%
2010	1,421	6%
2011	1,016	-29%
2012	1,189	17%

Why are these patients overdue for their DTaP vaccine?

According to the childhood immunization status quality measure defined by the NCQA, all active patients should have four DTaP vaccines between the ages of 42 days and their second birthday. The following list of children turned two years old in 2011 and based on the vaccine dates stored in Partner, these kids did not have the recommended number of vaccines before their second birthday. These patients are **not flagged** with any inactive flags.

Patients Overdue For DTaP vaccine - The Pediatric Center

Data is accurate as of July 31st, 2012

User is able to select a specific vaccine and down load a .csv file that identifies the PCP.

Save as .csv File

Screen shot of the DTaP vaccine that is due for patients as of 07/31/2012

First Name	Last Name	Pat PCC #	Date of Birth	Date of Last Well Visit	Date of Last Visit	Primary Care Provider	Addr Line 1	Addr Line 2	City	State	Zip	Home Phone	Email
		28806	01/13/10	01/25/12	06/27/12				Stone Mountain	GA	30088		
		27177	02/27/09	04/05/11	02/14/12				Stone Mountain	GA	30083		
		27436	05/14/09	05/17/12	05/17/12				Stone Mountain	GA	30083		
		28962	08/01/10	02/02/12	05/02/12				Lithonia	GA	30058		
		27247	03/19/09	05/04/11	05/04/11				Lithonia	GA	30038		
		30128	04/06/10	05/04/12	05/23/12				Lithonia	GA	30058		
		28376	01/30/10	02/16/12	02/16/12				Decatur	GA	30032		
		27947	08/28/09	01/18/12	06/11/12				Stone Mountain	GA	30083		
		27548	06/11/09	05/11/12	06/04/12				Stone Mountain	GA	30083		
		28355	07/09/09	10/27/10	12/07/10				College Park	GA	30349		
		27515	06/12/09	06/18/12	06/18/12				Stone Mountain	GA	30083		
		27552	04/15/09	01/21/10	07/24/12				Stone Mountain	GA	30083		
		29856	06/27/10		08/31/11				Decatur	GA	30034		
		27638	07/12/09	03/24/10	09/22/11				Decatur	GA	30034		
		28300	01/06/10	07/09/12	07/09/12				Norcross	GA	30093		
		28198	12/11/09	09/14/10	01/05/11				Stone Mountain	GA	30088		

Why are these patients overdue for a flu shot?

Screen shot from drill down option for the Dashboard Asthma/Flu Due

The following list includes all patients **under 18 years old** who have been given at least one **diagnosis of asthma** (primary or secondary dx) in the past three years. These patients are **not flagged** with any inactive flags. These patients also **have NOT received a flu shot between 8/1/2012 and 8/5/2012**.

Overdue Asthma Patients - The Pediatric Center

Data is accurate as of **August 5th, 2012**

[Save as .csv File](#)

screen shot of listing identifying patients due for a Flu vaccine. Lists the PCP and able to be downloaded as a csv file. Shared during monthly meetings.

First Name	Last Name	Pat PCC #	Date of Birth	Age	Date of Last Visit	Primary Care Provider	Addr Line 1	Addr Line 2	City	State	Zip	Home Phone
		3023901/21/12	6 Months		06/29/12				Stone Mountain	GA	30083	
		3071212/13/11	6 Months		07/13/12				Stone Mountain	GA	30083	
		3010611/28/11	6 Months		07/06/12				Stone Mountain	GA	30088	
		3003011/01/11	9 Months		07/11/12				Stone Mountain	GA	30083	
		2990509/15/11	9 Months		07/06/12				Stone Mountain	GA	30083	
		2992609/02/11	9 Months		07/16/12				Ellenwood	GA	30294	
		2981908/17/11	9 Months		06/04/12				Lithonia	GA	30038	

Why are these patients overdue for their well visit?

Screen shot from Dashboard drill down option for the Well-child Visits

The following list includes all patients in the selected age range who have been seen by someone in your practice at least once in the past three years. These patients are **not flagged** with any inactive flags. Since the AAP Bright Futures Periodicity Schedule recommends a well visit annually for patients between the ages of three years and 21 years, these patients are considered **overdue for a well visit**.

Patients Overdue For a Well Visit - The Pediatric Center

(Including patients 3 Years old) · Age is selected by user

Screen shot of patients due for a well child exam listing, Able to download as a csv. Identifies PCP.

Data is accurate as of July 31st, 2012

Save as .csv File

First Name	Last Name	Pat PCC #	Date of Birth	Date of Last Well Visit	Date Due for Well Visit	Primary Care Provider	Addr Line 1	Addr Line 2	City	State	Zip	Home Phone
[REDACTED]	[REDACTED]	26344	08/07/08	04/04/11	04/02/12	[REDACTED]	[REDACTED]	[REDACTED]	Conyers	GA	30013-9429	[REDACTED]
		26357	08/09/08	11/10/10	11/09/11			Dunwoody	GA	30338	[REDACTED]	
		26681	08/10/08	08/12/11	08/10/12			Norcross	GA	30093	[REDACTED]	
		26388	08/13/08	03/09/11	03/07/12			Atlanta	GA	30341	[REDACTED]	
		30557	08/13/08					Clarkston	GA	30021	[REDACTED]	
		26436	08/14/08	08/16/11	08/14/12			Stone Mountain	GA	30083	[REDACTED]	
		26382	08/15/08	01/20/10	08/13/10			Lithonia	GA	30058	[REDACTED]	
		27840	08/15/08					Clarkston	GA	30021	[REDACTED]	
		26414	08/17/08	08/19/11	08/17/12			Stone Mountain	GA	30088	[REDACTED]	
		26385	08/18/08	05/17/11	05/15/12			Lithonia	GA	30038	[REDACTED]	
		26409	08/22/08	08/24/09	11/13/09			Decatur	GA	30035	[REDACTED]	
		27892	08/22/08					Stone Mountain	GA	30083	[REDACTED]	
		26827	08/29/08	03/11/11	03/09/12			Marietta	GA	30060	[REDACTED]	
		27689	08/31/08	12/01/09	02/14/10			Clarkston	GA	30021	[REDACTED]	
		27148	08/31/08	09/17/10	09/16/11			Atlanta	GA	30315	[REDACTED]	
							3180 Lamppost Court		Decatur	GA	30034	[REDACTED]

The following list includes all patients in the **selected age range** who have been seen by someone in your practice at least once in the past three years. These patients are **not flagged** with any inactive flags. Since the AAP Bright Futures Periodicity Schedule recommends a well visit annually for patients between the ages of three years and 21 years, these patients are considered **overdue for a well visit**.

Patients Overdue For a Well Visit - The Pediatric Center

(Including patients 7 Years old)

Example 2, Patients due for a well-child exam.

Age is selected by user.

Screen shot from Dashboard drill down option

Data is accurate as of July 31st, 2012

Save as .csv File

Data shared during monthly meetings

First Name	Last Name	Pat PCC #	Date of Birth	Date of Last Well Visit	Date Due for Well Visit	Primary Care Provider	Addr Line 1	Addr Line 2	City	State	Zip	Home Phone
[REDACTED]	John	22125	08/06/04	06/24/11	06/21/13	[REDACTED]	[REDACTED]	[REDACTED]	Atlanta	GA	30306	[REDACTED]
	[REDACTED]	29005	08/06/04	08/11/11	08/08/13				Atlanta	GA	30331	
	[REDACTED]	28285	08/10/04						Stone Mountain	GA	30088	
	Mer	27315	08/10/04	06/28/11	06/25/13				Lithonia	GA	30058	
	S	23808	08/11/04	03/03/11	02/28/13				Stone Mountain	GA	30083	
	[REDACTED]	22161	08/12/04	10/31/08	10/30/09				Lilburn	GA	30047	
	[REDACTED]	27569	08/13/04	05/05/11	05/02/13				Stone Mountain	GA	30083	
	[REDACTED]	28670	08/19/04						Decatur	GA	30034	
	[REDACTED]	22164	08/20/04	07/12/11	07/09/13				Ellenwood	GA	30294	
	[REDACTED]	22881	08/25/04	11/17/08	11/16/09				Atlanta	GA	30340	
[REDACTED]	[REDACTED]	22250	08/28/04	09/02/09	09/01/10	[REDACTED]	[REDACTED]	[REDACTED]	Tucker	GA	30084	[REDACTED]
		22197	08/30/04	08/19/11	08/16/13				Stone Mountain	GA	30087	
		22188	08/31/04	07/20/10	07/19/11				Tucker	GA	30084	
Ilhan	Mohamoud	30253	09/01/04			[REDACTED]	[REDACTED]	[REDACTED]	Clarkston	GA	30021	[REDACTED]