

PCMH 6: Measure and Improve Performance

Element 6E: Report Performance

Every PCC client has access to the Practice Vitals Dashboard, which is a web-based tool for tracking and reporting their financial and clinical health. The clinical dashboards are specifically designed to help practices identify patients in need of a pediatric clinical response, from well visits to flu shots to ADHD checks and more.

Factor 1: The practice shares performance data from Element A and Element B within the practice, results by individual clinician.

and

Factor 2: The practice shares performance data from Element A and Element B within the practice, results across the practice.

The Dashboard data for each PCC client is updated on a monthly basis, allowing the practice to measure its monthly progress for the following preventive and chronic measures:

- Well visit rates broken down by age range (one group, effectively, for each year, ages 0 through 21)
- ADD/ADHD patient follow up visit rates
- Seasonal flu vaccination rates for asthma patients

For these measures, the Dashboard includes the ability to measure and graph performance for the whole practice or each individual clinician as shown in the following screenshot:

Measure: Flu Shot Vaccination For Asthma Patients

Choose a measure

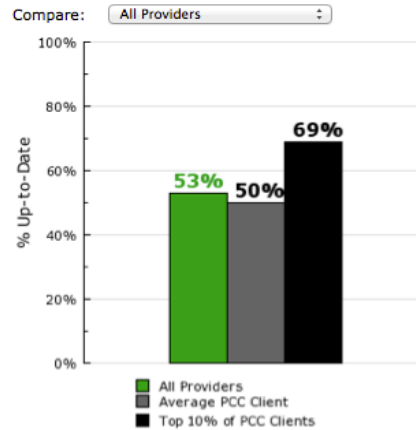
Dashboard reports updated as of 3/31/2014

Detailed Breakdown: Primary Care Provider

Primary Care Provider	Active Patients	Overdue Patients	Up-to-Date Patients	% Patients Up-to-Date
All Providers	1,288	607	681	53%
Provider 0	660	315	345	52%
Provider 1	94	49	45	48%
Provider 2	175	78	97	55%
Provider 3	13	5	8	62%
Provider 4	13	5	8	62%
Provider 5	90	42	48	53%
Provider 6	36	19	17	47%
Provider 7	5	2	3	60%
Provider 8	202	92	110	54%

Review [overdue patient listing](#) for your practice.

How You Compare



In the above screenshot, the “All Providers” row shows the measure results for the practice. Provider-specific measure results appear below that and are based on documented primary care provider for each patient. The numbered provider entries in the above screenshot would be replaced by real provider names on a live PCC client Dashboard.

The bar graph to the right is a visualization of how the practice compares to two pediatric benchmarks: the average and 90th percentile. To see how an individual provider compares to these benchmarks, the user chooses that provider from the combo box menu:

