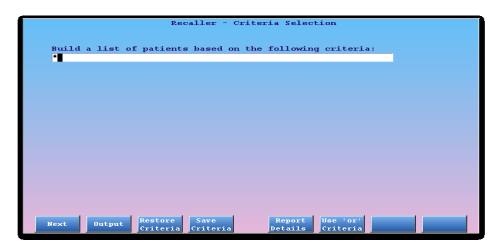
Factor 3: Monitoring the percentage of patient visits with selected clinician or team

PCC clients should use the Partner recaller report to identify how many patients each clinician saw during a specified time period (the denominator) and, for those patients, how many currently have that person as the primary care clinician on file (the numerator).

In the recaller report, the user would type an asterisk to view a list of valid restriction criteria.



The list of valid restriction criteria will appear. The user would select "Include by Appointment and Provider":

```
Include by Age
Include by Appointment (All Providers)

Include by Appointment and Provider

Include by Birthday (Next)

Include by Date Added to Partner
Include by Date of Last Physical
Include by Date of Last Visit
Include by Date of Physical Due
Include by Diagnosis
Include by Ethnicity
```

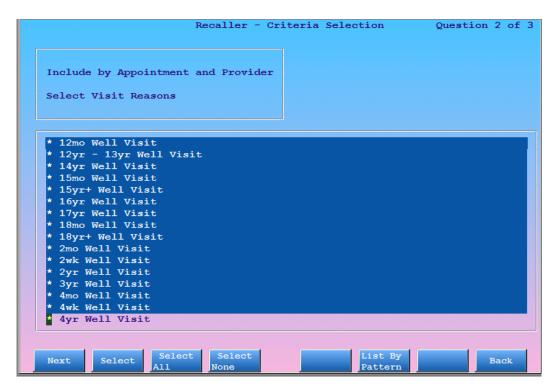
Then they would proceed, specifying a specific date range of past appointments making sure to enter at least one week's worth of appointments:

```
Recaller - Select mm/dd/yy Dates Question 1 of 3

Include by Appointment and Provider

between 01/01/14 and 01/27/14
```

Next, the user will be prompted to select the relevant appointment types. Here, they would select all valid appointment reasons making sure to including both sick and well visit appointment types:



Finally, the user will be prompted to select an appointment provider where they will choose just one clinician who saw patients during the appointment date range specified earlier:

```
Recaller - Criteria Selection Question 3 of 3

Include by Appointment and Provider

Select Providers

GROUP - Casey

* Elizabeth Casey, M.D.

GROUP - Davidson

James Davidson, M.D.

GROUP - Gomez

Kathleen W. Gomez, M.D.
```

Once the appointment criteria is specified a count of patients will appear at the top indicating how many appointments the selected provider performed in the specified time period. In the example below, the 128 patients reported represents the denominator used for calculating the percentage for this measure:

```
Recaller - Criteria Selection

128 Patients
105 Guarantors associated with these Patients
105 Custodians associated with these Patients

Build a list of patients based on the following criteria:
Include by Appointment and Provider

and
```

To get the numerator count, the user would add another criteria to include by primary care provider:

```
Include by Appointment (All Providers)
Include by Procedure (All Providers)
Include by Procedure and Provider of Service
Include by Provider (Primary Care)
Exclude by Appointment (All Providers)
Exclude by Appointment and Provider
Exclude by Procedure (All Providers)
Exclude by Procedure and Provider of Service
```

and select the same provider selected when prompted for appointments earlier:

```
Include by Provider (Primary Care)

Select Providers

GROUP - Casey

* Elizabeth Casey, M.D.

GROUP - Davidson
James Davidson, M.D.

GROUP - Gomez
Kathleen W. Gomez, M.D.
```

The final output includes a count of patients seen by the selected provider in the specified time period who also have that same provider as the primary care provider on file. This represents the numerator for the measure:

```
Recaller - Criteria Selection

121 Patients
99 Guarantors associated with these Patients
99 Custodians associated with these Patients

Build a list of patients based on the following criteria:
Include by Appointment and Provider
and Include by Provider (Primary Care)
and
```

So for our example, 121 out of 128 patients (94%) seen by Dr. Casey between 1/1/14 - 1/27/14 also have Dr. Casey as the primary care provider on file.

To get the percentages for the other clinicians, the same criteria would be processed, specifying the other clinicians as the appointment and primary care provider.