

Providers refer to these resources when a need is discovered.

PCMH4:B:1

We do not formally track patient we refer to these resources.



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## Community Services

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- **Youth Pride** - works with adolescents who are LGBT
- **PFLAG (Parents, Families and Friends of Lesbians and Gays)** promotes the health and well-being of gay, lesbian, bisexual and transgendered persons, their families and friends
- **Initiative for Affordable Housing** - Housing and Social Services for Homeless and Low Income Families
- **DEAM (Decatur Emergency Assistance Ministry)** - provides emergency help for qualifying residents of Decatur and Avondale Estates; provides emergency food, financial aid for rent, utilities and prescriptions, clothing
- **One Harvest Food Ministries** - families able to purchase food for the week at a reduced cost (e.g., \$35 for a family of four for a week); **locations include St. Timothy's UMC which is next door to The Pediatric Center**

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## Community Services

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- **Stone Mountain Cooperative Ecumenical Ministry** - serves the needy in the Stone Mountain community; provides food, personal care items, and limited emergency financial assistance
- **Decatur Cooperative Ministry** - Family Transitional housing program provides housing and support services to move families from homelessness to self-reliance in 6 to 24 months. The program, often called "Family House," uses single-family houses and apartments throughout DeKalb County. Both single- and two-parent families can apply, and hard-to-place families, including those headed by single fathers or with teenage boys, are welcome. Hagar's House Emergency Shelter is an emergency night shelter with support services for women with children. The shelter offers at least 30 nights of short-term housing and has room for up to 30 guests.

## LOCAL AGENCY RESOURCE WORKSHEET FOR ANGER/BEHAVIORAL MANAGEMENT

*Creating stronger links between pediatric offices and community resources*

### DIRECTIONS:

1. **IDENTIFY** 1-3 local agency resources, and their phone numbers, for each of the three services below (acute, on-going, prevention).

**Tip:** If you have trouble identifying local resources that fit each category, contact your area Health Department or a local hospital/clinic social worker.

2. **POST** the completed list where your practitioners have access to the info.

### ACUTE SERVICES

*(Crisis phone lines such as Women's shelter, Child Protective Services, and Parents Anonymous)*

Local Agency Resource	Phone Number	Contact person
Battered Women Hotline	1-800-331-2836	
Dekalb Protective Services	404-370-5066	
Georgia Council on Child Abuse	404-875-6565	
Georgia Center for Children	404-378-6100	

### ON-GOING SERVICES

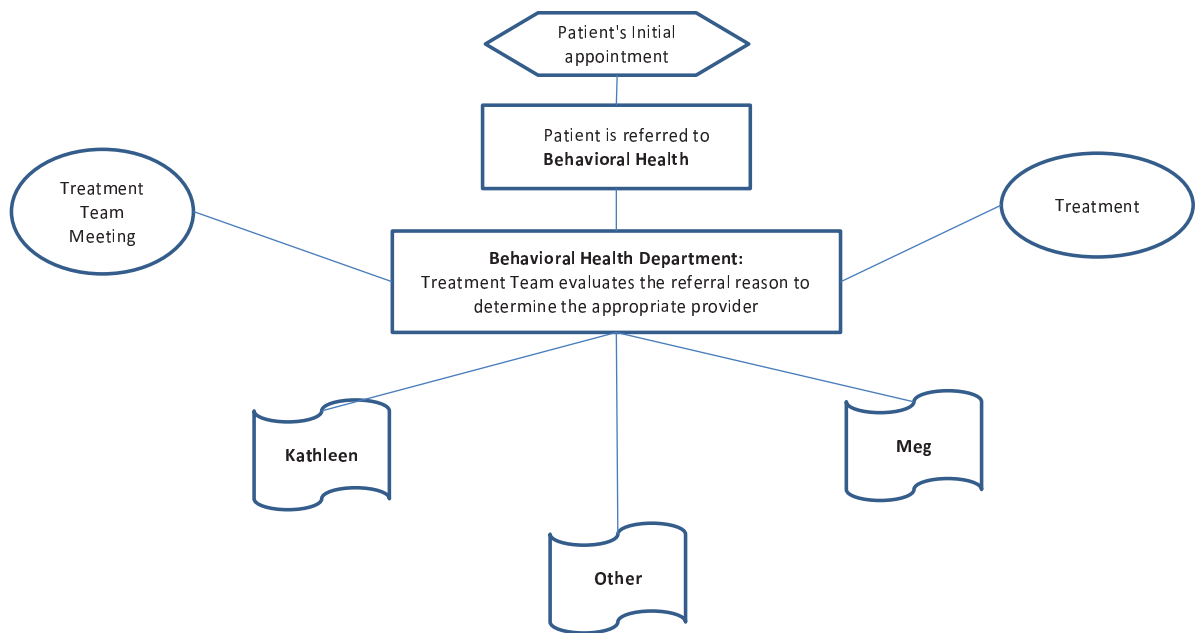
*(Counseling services such as parenting classes, faith-based counseling, and family counseling)*

Local Agency Resource	Phone Number	Contact person
Dekalb Comm. Service Bd / Mental Health	404-892-4646	
Georgia Center for Children (limited to medication)	404-378-6100	

### PREVENTION SERVICES

*(Agencies that may keep a crisis from arising such as Boys & Girls Clubs, YMCAs, and helping families through respite care)*

Local Agency Resource	Phone Number	Contact person
Boys & Girls of Metro Atl.	770-427-0418	
YMCA - Decatur	404-377-2170	
FOCUS: Families of Children Under Stress	770-234-7111	
Families First	404-853-2644	



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Diagram of the process a patient is referred to Behavioral Services either in our office or to an outside provider.

The Behavioral Health Provider offers the treatments, educational programs (or resources for the programs), arranges for inpatient treatment.

Actual process depends on requirements of the patient's insurance or Medicaid, treatment needed and type of provider offering services. It can range from self-referral, to prior authorizations, to emergency admissions.