

PCC's Dashboard product will report your practice's Missed Appointment Rate alongside pediatric benchmarks:

Sample PCC Practice [Logout](#)
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Measure: Missed Appointment Rate

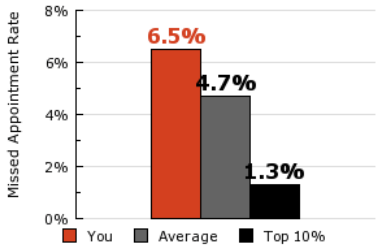
Choose a measure Dashboard reports updated as of 5/3/2015

Your Score: **39** out of 100

This measure shows the percentage of appointments at your practice that were missed. Missed appointments represent revenue loss and delayed patient care, along with stress and anxiety caused by uncertain schedules and the extra work involved with trying to fill those empty slots at the last minute. The missed appointment rate is calculated by adding all missed appointments for the past year and dividing by the number of total appointments (excluding canceled and deleted appointments).

How You Compare

[View Comparison By Provider](#)



Your Practice	PCC Client Average	Top Performers
6.5%	4.7%	1.3%
	(Missed Appointment Rate)	

This data is updated in the Dashboard monthly and is calculated by adding all missed appointments for the past year and dividing by the number of total appointments (excluding canceled and deleted appointments) for the same time period.

The Dashboard will also show a provider breakdown of missed appointment rates by clicking on the "View Comparison by Provider" link in the above screenshot:

Provider Breakdown

From: 5/1/2014 to 4/30/2015

Provider	Missed Appointments	Total Appointments	Missed Appointment Rate
All Providers	3,281	50,231	6.5%
Provider 0	6	391	1.5%
Provider 1	130	3,156	4.1%
Provider 2	85	1,230	6.9%
Provider 3	8	94	8.5%
Provider 4	4	116	3.5%
Provider 5	174	2,857	6.1%
Provider 6	33	182	18.1%
Provider 7	14	255	5.5%
Provider 8	1	12	8.3%
Provider 9	300	4,251	7.1%
Provider 10	318	3,578	8.9%
Provider 11	181	3,227	5.6%
Provider 12	246	4,344	5.7%
Provider 13	22	182	12.1%
Provider 14	106	2,203	4.8%
Provider 15	58	849	6.8%
Provider 16	286	4,120	6.9%
Provider 17	238	4,193	5.7%
Provider 18	310	3,724	8.3%

How You Compare

Compare: All Providers

