PCMH 2: Identify and Manage Patient Populations

Element 2A: Patient Information

The practice uses an electronic system that records the following as structured (searchable) data for more than 50 percent of its patients.

Factor 1: Date of birth

The patient date of birth can be added or edited in two places with PCC's software. On the first page of the patient editor:

```
Pat PCC:   2974              Patient Editor                    Page 1 of 4

First Name: Pebbles                                Born: Dec 11, 1997
 Last Name: Flinstone                               Age: 15 yrs, 3 mos
 Physician: Mark Williams, M.D.                     Sex: Female

    Status: Chronic

        SSN:                         Alt Name: Rubble
     School:                          Chart #: 09533

         Patient Lives With:                 Send Bill To:
         Wilma Flinstone (#1509)             Fred Flinstone (#1674)
  Addr: 1862 Milky Way                       479 Cocoa Avenue
  Addr:
  City: Winooski                             Plymouth
 State VT         Zip Code: 05404            VT          Zip Code: 05056

  Home Phone: 802-987-6578       Relation to Bill Payer: Child
  Work Phone: 802-784-8287            Date of Last Visit: Jan 25, 2009
  Cell Phone: 802-878-9892         Date of Last Physical: Jan 25, 2009
   Emg Phone:                    Date Due for Next Physical: Jan 23, 2011


     Save              ssign    Patient   Patient   Edit
              Partner partner (anita) ount   History   Forms   Account
```

or within the patient demographics component in PCC EHR:

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Factor 2: Gender

At all times in PCC's system, 100% of patient records have a sex (gender) populated. By default, patients are assigned the "Female" sex. If, for whatever reason, the contents of the sex field is removed for a patient, the record is saved with a "Female" sex. Sex can be added or edited on the first page of the patient editor:

Sex can also be added or edited in the demographics component in PCC EHR:

Factor 3: Race

The patient race can be added or edited in two places with PCC's software. It can be updated on the second page of the patient editor:

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Race can also be updated within the patient demographics component in PCC EHR:

The Ethnicity, Race, and Language fields are limited to values accepted by the ARRA Meaningful Use standard. You may enter more than one race by using a comma between entries.

Factor 4: Ethnicity

The patient ethnicity can be added or edited in two places with PCC's software. It can be updated on the second page of the patient editor:

Ethnicity can also be updated within the patient demographics component in PCC EHR:

Demographics

Pebbles Flintstone   10 yrs, 1 mo   3/08/04   F

Patient Demographics

Pebbles Flintstone

Date of Birth:	03/08/04
Sex:	Female
Multiple Birth:	○ No ○ Yes Order:

Race, Ethnicity, and Preferred Language

Race:	White
Ethnicity:	Not Hispanic or Latino
Pref. Language:	English

Patient Information

Patient Flags:	Adoption, Billing Problem
PCP:	Mark Williams, M.D.
SSN:	828-74-6104
School:	Bedrock Central
Alt Name:	Rubble
Chart #:	2755

Factor 8: Dates of previous clinical visits

PCC tracks dates of previous clinical visits in a variety of places. There is a "Recent and Upcoming Appointments" component in the Medical Summary of every patient's chart that includes the date and diagnoses of the last visit, the date of the last physical, the next physical due date, and the date of any upcoming appointments:

Medical Summary

Pebbles Flintstone   10 yrs, 1 mo   3/08/04   F

Recent and Upcoming Appointments

Last Visit: 04/08/14 (2d ago) Dr. McCoy
Diagnoses: Child health medical examination, Overweight
Last Physical: 03/16/13 (1y ago)
Next Physical Due: 03/22/14 (2w 5d overdue)
Scheduled Appointments: 04/23/14 08:00am   Recheck   Dr. Williams   Office

The patient's full visit history is also visible within the "History" section of the patient's chart:

PCC EHR

FIND

Pebbles Flintst... PCC# 3336

Medical Summary

Demographics

History

Visit History

Immunization History

Flowsheets

Growth Charts

Documents

Visit History　　　　　**Pebbles Flintstone　10 yrs, 1 mo　3/08/04**

04/08/14 - 9-10 Yr Well - Demo II

Appointment Details

Appt Time:　04/08/14　11:07PM

Arrival Time:　04/08/14　11:07PM

Visit Reason:　10yr - 11yr Well Visit

Patient Age:　10 yrs, 1 mo

Location:　Pediatrics of PCC Doctor's Office

Provider:　Leonard McCoy MD.

Visit History Index　　　　　　Display:　All History

Date	Age	Protocols	Details	Provider	Docs
04/10/14	10y 1m	Phone Notes	Subject: none	n/a	
04/08/14	10y 1m	9-10 Yr Well - Demo II	Dx: Child health medical examination, Overweight	McCoy	
04/07/14	10y	4-5 Years Well V2.0	Dx: none	McCoy	
02/28/14	9y 11m	Sick V2 CF	Dx: Pneumonia	Williams	
11/04/13	9y 7m	Sick Demo	Dx: Conjunctivitis	Davidson	
03/16/13	9y	9-10 Yr Well - Bright Futures, Labs and Medical Tests	Dx: none	Casey	1 item
01/18/13	8y 10m	Imms Only	Dx: Immunization	Williams	
03/11/12	8y	9-10 Yr Well - Bright Futures, Labs and Medical Tests	Dx: Well Infant/Child Care	Casey	
03/17/11	7y	7-8 Yr Well - Bright Futures, Labs and	Dx: Well Infant/Child Care	Williams	1 item

| Print | Edit | View Documents | | Add Phone Note | Close | Save | Save + Exit |

The visit index is at the bottom of the screen. It displays the encounter date, patient age at time of visit, visit chart note protocol (often the scheduled visit reason), diagnoses, provider of service, and the number of documents attached to the visit.

Click on any visit to see full, scrollable details in the window above. Each visit history also include thumbnails of any documents associated with the visit. Click "View Documents" to view the documents.

While reviewing the patient's Visit History, you can filter the index to display only visits, phone notes, portal messages, followup tasks, unsolicited lab results, and/or unattached documents.

Visit History Index   Display: Visits ▼

Date	Age	Protocols	Details	
04/08/14	10y 1m	9-10 Yr Well - Demo II	Dx: Child health examination, Ov	
04/07/14	10y	4-5 Years Well V2.0	Dx: none	
02/28/14	9y 11m	Sick V2 CF	Dx: Pneumonia	
11/04/13	9y 7m	Sick Demo	Dx: Conjunctivitis	Davidson
03/16/13	9y	9-10 Yr Well - Bright Futures, Labs and Medical Tests	Dx: none	Casey 1 item
01/18/13	8y 10m	Imms Only	Dx: Immunization	Williams
03/11/12	8y	9-10 Yr Well - Bright Futures, Labs and Medical Tests	Dx: Well Infant/Child Care	Casey
03/17/11	7y	7-8 Yr Well - Bright Futures, Labs and Medical Tests	Dx: Well Infant/Child Care	Williams 1 item

Display dropdown:
☐ All History
☐ Follow-up Tasks
☐ Phone Notes
☐ Portal Messages
☐ Unattached Documents
☐ Unsolicited Results
☒ Visits

| Print | Edit | View Documents | Add Phone Note | Close | Save | Save + Exit |

In order to ensure the chart record remains easy to review, the default display (All History) will return when you close the chart.

Factor 11: Presence of advance directives (NA for pediatric practices)

Being a pediatric-specific EHR, all users of PCC EHR are pediatric practices. Therefore, a response of NA would be appropriate here as collecting advance directives is not relevant for pediatric practices.