

## Element A: Test Tracking and Follow-Up

### Factor 1: Tracking lab tests until results are available, flagging and following up on overdue results

PCC EHR has robust and simple-to-use task management features that allow users to easily identify lab tests that are waiting for results and may need to be followed up on.

For lab orders that will be completed in-house (for example, a rapid strep), the clinician orders the lab while charting the visit, assigning the lab order to a specific person or a user group:

**EDITING**  
**DETAILS**

**Rapid Strep** **Ordered** TO: Anita Sharp

Facility: PCC Pediatric Test Associates (Doctor's Office) Order Date: 11/20/13

Specimen Collected: By enter user name mm/dd/yy 12:00 AM

**Test** **Result** **Units** **Reference Range** **Interpretation** **ALL NORMAL**

Rapid Strep Screen **Neg** **Pos** Negative select interpretation

Condition/Disposition: select a condition or disposition of specimen

Note: enter notes here

Signature Required  Canceled  Include on Patient Reports

**ADD TASK** **DISCARD CHANGES** **SAVE ORDER**

For lab orders that will be completed by an outside lab (a CBC for example), the clinician orders the lab while charting the visit, adding a task for the clinical staff to collect the specimen to be sent to an outside lab:

**EDITING**  
**DETAILS**

**CBC with Diff** **Waiting for Results - No Tasks** TO: Anita Sharp

Facility: Quest Diagnostics (Quest) Order Date: 11/20/13

Specimen Collected: By enter user name mm/dd/yy 12:00 AM

Status: Waiting for results from Quest: CBC (INCLUDES DIFF/PLT) (6399)

Note: enter result notes here

Signature Required  Canceled  Include on Patient Reports

**TASK** Collect Specimen TO Anita Sharp

**NOTE** enter task notes here

Task Completed AT mm/dd/... 12:00am BY enter user name

**ADD TASK** **DISCARD CHANGES** **SAVE ORDER**

The clinical staff collects the specimen and adds a new task to track this lab order as open and awaiting

results:

The screenshot shows a web application window titled "Edit Order - Lab Orders - CBC with Diff" for patient "Dino Flintstone". The test is "CBC with Diff" and the status is "Waiting for Results". The facility is "Quest Diagnostics (Quest)". The specimen was collected by "PCC PCC" on "11/20/13" at "11:29 AM". A task "Collect Specimen" is marked as completed, with a note "Specimen is collected, so first task is marked as completed." A new task "Results Needed" has been added with the note "Awaiting results from Quest for CBC". The interface includes buttons for "Add Task", "Open Chart", "Discard Changes", and "Save".

**Edit Order - Lab Orders** **Dino Flintstone 4 yrs, 3 mos 8/02/09 M**

**CBC with Diff** **Waiting for Results**

Facility: Quest Diagnostics (Quest) Order Date: 11/20/13

Specimen Collected: By PCC PCC 11/20/13 11:29 AM

Status: Waiting for results from Quest: CBC (INCLUDES DIFF/PLT) (6399)

Note: enter result notes here

Signature Required  Canceled  Include on Patient Reports

TASK Collect Specimen TO Anita Sharp

NOTE enter task notes here

Task Completed AT 11/20/13 11:29am BY PCC PCC

**Specimen is collected, so first task is marked as completed.**

TASK Results Needed TO enter user name

NOTE Awaiting results from Quest for CBC

Task Completed AT mm/dd/... 12:00am BY enter user name

**A new "Results Needed" task is added to flag this lab order as awaiting results.**

**Add Task Open Chart Discard Changes Save**

start PCC EHR Edit Order - Lab Orders... 11:31AM

The "Visit Tasks" queue in PCC EHR allows users to flag lab tests that are pending results and may be overdue:

sales-demo-6.18.1 [Running]

PCC EHR

File Edit Reports Tools Help

PCC EHR

Schedule (1) Visit Tasks (3) E-lab Results (26) Messaging (5) Signing (99+)

Tasks: 3

Date	Patient	Visit Status (Rm.)	Provider	Order	Task	To	Docs	In Use
10/15/13 11:25am	Jackson T. Smith	Arrived	Dr. Williams	CBC	Results Needed	Unassigned		
10/15/13 04:05pm	Dylan Behl	Arrived	Dr. Williams	CBC	Results Needed	Unassigned		
11/20/13 11:19am	Dino Flintstone	Arrived	Dr. Jones	CBC with Diff	Results Needed	Anita Sharp		

I can sort by date to see older, potentially overdue lab orders first

I'm filtering on only tasks with "Results Needed" to flag only those orders awaiting results

I'm choosing to see only tasks that are not completed

Task: Results Needed Location: All Locations Display: Not Completed

Assigned User: All Users Provider: All Providers Save My Defaults

Page Up Page Down Page 1 / 1 Open Chart Edit Order

Logged In: pcc

start PCC EHR 11:47AM

By filtering on tasks with the task type of “Results Needed” and displaying only “Not Completed” tasks, the EHR user can identify lab or imaging orders awaiting results. By clicking on the date column, the user can sort the list of tasks by date showing older, potentially overdue lab orders first. By double-clicking on the individual task, the lab order will appear with order details including the lab facility the order was sent to and who can be contacted about the overdue result.